

A Guidebook to Expanding the Role of Renewables in a Power Supply Portfolio

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Introduction

Momentum is building among consumers, politicians and others to increase the share of renewable resources in utility portfolios. Yet uncertainties exist about renewable resource availability, system integration, costs and rate impacts.

While many parties agree there is a need to “do something,” how much renewables are appropriate, and how quickly to accelerate development of renewables are more uncertain topics for utility directors, managers, planners and stakeholders. Given these uncertainties, smaller member-owned utilities especially, are often unable to commit the resources necessary to fully explore these issues.

The objective of this guidebook is to help answer a common question: What should public power utility managers be doing to expand the role of renewables in their energy supply portfolio? This guidebook describes a suggested process, analytic approach, and discusses key issues that enable a utility manager to work with key stakeholders to develop an informed answer to this question that is specifically tailored to its size, customer base, and other unique situations.

The guidebook describes key resource planning considerations and how these can be addressed in the context of a renewable energy strategy. Special attention is given to helping understand the factors driving renewable resources including environmental, financial, supply diversity, and political factors. The guidebook reviews in some detail, criteria and an evaluation framework for assessing renewable energy alternatives and quantifying results. The guidebook summarizes methods for analyzing and evaluating renewable energy alternatives including the impact to total power portfolio cost and risk from adding varying amounts of incremental, new renewable energy supply.

The importance of developing consensus among various stakeholders, including senior management, utility operating and customer service staff, energy conscious consumers, business interests and others is also discussed.

Trends are converging to increase the role of renewables

Renewable energy alternatives have been generally available to utility planners for many years. Historically, utilities have sought out opportunities to use renewable resources wherever feasible, but their options for traditional renewable resources were limited by their geographic location. The early days of the industry witnessed the development of hydro facilities in the Northeast, followed by more hydro facilities built during the New Deal era in the western United States and the Tennessee River Valley. For utilities located away from these regions however, fewer alternatives were available.

Over the past few decades, more renewable technologies became available to utilities. In many cases, they were categorized as “development” stage technologies. These early renewable alternatives tended to have higher capital costs, and suffered from the performance issues common to commercialization of new technologies. Although many utilities

implemented a number of demonstration and prototype projects, they tended to be less visible to the general public than the large thermal plants with tall stacks or cooling towers. The result is that in many people's eyes, utilities have never really been inclined to implement renewable alternatives.

In recent years, a number of national and local trends are converging related to renewable resource alternatives that are causing utility managers to look hard at their alternatives and asking again: What is the proper role for renewables in today's power supply portfolio?

The most obvious and apparent trend is a sea-change increase in concerns about the environment over the past generation. This is most evident in Europe, where the Green Party has gone from a fringe political wing, to an considerable, influential force on the political scene. While the Green Party captured as much as 4 percent of some state's popular vote in the U.S. presidential election in 2000, they will likely never be as significant a political force in our two-party system as it is in Europe. However, the influence of environmental related issues on a local and national political level is growing and is gaining an increasing constituency that can be only expected to increase.

In fact, any resource planning assessment conducted today has to acknowledge that renewables are increasingly attractive against most planning criteria. When the assessment also considers uncertainties such as available hydro power, natural gas prices and existing and potential future legislation, renewables become even more attractive.

It is still true however, that although the costs of renewables alternatives are increasingly competitive; they are still generally higher than most other thermal options according to traditional resource planning criteria. However, the magnitude of any cost gap is clearly shrinking.

Recent Drivers Favor Consideration of Renewables

- **Natural Gas Price Volatility** — Natural gas volatility has driven electric price volatility to such an extent that there is a strong desire to reduce the exposure to these commodity price swings. This has resulted in greater attraction to a resource such as wind or geothermal with a more stable, predictable cost profile.
- **Renewable Portfolio Standard (RPS)** — There are 17 states with a legislated RPS. Many others are currently debating the issue.
- **Green Pricing** — Currently approximately 300 utilities are selling renewable products through Green Pricing programs. While penetration rates achieved to date are still relatively low, research indicates this is at least partly attributable to ineffective marketing programs.
- **Costs** — In just the past five years, costs have come down dramatically. Depending upon which natural gas forecast is selected, wind is now comparable on purely economic terms.
- **Technical/Experience Base** — At 2 to 3 MW turbine sizes, utility-scale wind farms can be developed in less than 6 to 9 months. Operating and maintenance services can be easily arranged. Performance has been excellent, with most newer models experiencing 98 to 99 percent availability.
- **Corporate Governance** — More and more investor-owned utilities, insurance companies and other corporations are assessing potential environmental related financial exposure, partly as a result of shareholder pressure or Sarbanes-Oxley requirements. This represents an acknowledgement that there is some amount of risk exposure, however small.
- **Costs to Integrate with Utility Grid** — Wind is an intermittent or naturally variable resource, providing energy that can offset more expensive alternatives whenever the wind is blowing. Several studies suggest that actual costs to meet wind variability are more modest than traditional planning models and assumptions would have indicated. The magnitude of the actual integration costs, and how these should be evaluated remains among the more significant debates of utility planners.

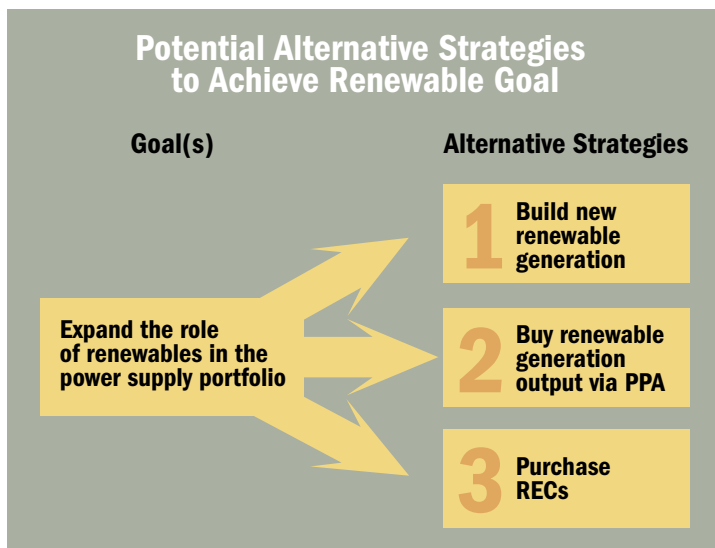
It is also true that for years, experience has shown that despite consumers indicating they will pay more when asked on a survey, the participation in actual green pricing programs runs generally in the range of one to four percent. Higher participation rates have been achieved in programs that have been more aggressively marketed by utilities, especially if this has also involved community and stakeholder organizations. Other research has indicated that customers prefer renewable energy to be paid for out of general rates. Member-owned utilities have achieved higher penetration rates than their investor-owned colleagues, yet many utilities still remain concerned with low penetration rates, and how to apply these results to determine how much renewable energy customers really want, and how much a utility manager should pursue.

Each utility will have a different unique answer for how it should best proceed to expand its use of renewable energy alternatives, depending upon its specific circumstances. For those utilities that have decided they will do “something,” the question of how much and how fast is a difficult one to answer, both from an analytical, and public policy perspective. For some utilities, the answer might be a significant investment in a multi-turbine wind farm, for others it might be a single turbine installation, or a geothermal, solar, landfill or other technology application. Others might choose purchasing Renewable Energy Credits (RECs) to offset the impact of their existing generation. A variety of alternate strategies may make sense for particular utilities. Each of these strategies needs to be evaluated separately by each specific utility.

This guidebook is not intended to prescribe any particular solution or direction to any utility. Rather, it is intended to assist each utility manager to walk through the various options and alternatives in an objective, fact-driven manner, and to examine how these alternatives relate to the situation at that specific utility. The guidebook is designed to provide the raw tools and directions to help managers develop a plan that is right for them and them alone.

Evaluating Alternate Scenarios and Choosing a Strategic Path

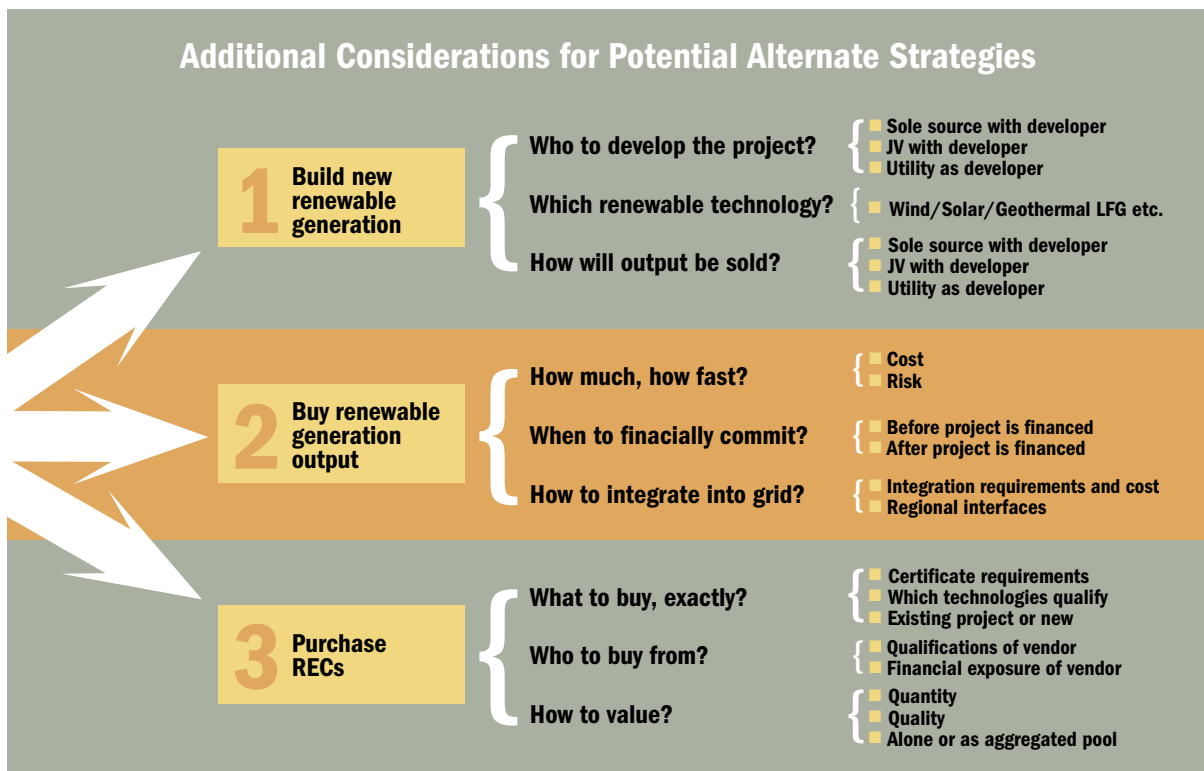
A range of alternate strategies are available to utilities that have agreed upon a goal to increase the role of renewables in their portfolio. Which particular strategy makes the most sense for any given utility will depend upon a number of different variables, each of which needs to be analyzed. For simplicity of beginning our analysis, we identify three major strategies that a utility can pursue to support the increased use of renewables. Although some combination of strategies is also possible, every path to expand the role of renewables will start with pursuing one of the three strategies shown at right.



Which strategy or combination of strategies a utility decides is most appropriate depends upon how it answers key questions about certain company-specific considerations. Some of these considerations are illustrated in the figure below.

How will you pay?	What is your capacity for risk?	What is the most significant motivation?	Who are you appealing to?	What is your capability to implement?
<ul style="list-style-type: none"> Rate base Green pricing programs 	<ul style="list-style-type: none"> Fuel risk CapEx risk Developer risk Counter-party risk 	<ul style="list-style-type: none"> Environmental concerns Economic development Low-cost energy Supply diversity RPS 	<ul style="list-style-type: none"> Residential C&I Activists Media Political 	<ul style="list-style-type: none"> Development & construction expertise Marketing skill Analytic skills Legislative influence

To be successful, a utility needs to decide how it will define success for its particular situation. That depends upon how honestly and realistically it evaluates the above considerations and how clearly it has defined its renewable goals. A utility then needs to think through the key questions regarding how to best implement the strategies it has selected. For example, using the three alternate strategies described earlier, a number of key questions need to be assessed for that particular utility. Each of these questions will suggest alternatives that may be different for each utility as shown in the figure below.



Requirements for a Successful Renewable Energy Strategy

Once the utility has identified alternative strategies to achieve its defined goal, then it can then quantify the impact of these strategies in today's uncertain markets by developing different scenarios to quantify the overall cost and impact to portfolio risk, depending upon which scenarios come to pass. The utility can then articulate a set of objectives and implementation plans that have a greater likelihood of acceptance and support from all stakeholders, since the costs and risks are better understood, and there is a correspondingly greater chance of success. Most importantly, the utility will have articulated a plan that makes the most sense for its specific situation.

In conjunction with certain stakeholder desires to simply increase renewable energy resources, advocates may expect management to do this as part of a cost-effective, well designed, and well managed program. Defining and articulating a plan of what the organization is doing and it is heading puts utility management in a position to say "we might be able to do a little more" which is preferable to having to say "we should probably do something."

Given the above considerations, a number of requirements to be successful are illustrated below.

Requirements for a Successful Renewable Energy Strategy					
Chapter 2 Encouraging public participation	Chapter 3 Clearly defined objectives	Chapter 4 Adequately screening alternatives	Chapter 5 Adequate program/project management	Chapter 6 Rigorous analysis of cost and risk	Chapter 7 Strong implementation planning
<ul style="list-style-type: none">Consistent with corporate strategy, capabilities and valuesSupport strategic requirements for power supplyAddresses needs and concerns of all stakeholder groups	<ul style="list-style-type: none">Achieves any RPS or regulatory requirementSets realistic and reasonable targetsCoordinated with strategic plan and company goals	<ul style="list-style-type: none">Considers all feasible alternativesClear decision-making criteria and process	<ul style="list-style-type: none">Properly considers how much, how fastProvides for flexibility if circumstances change	<ul style="list-style-type: none">Analytically soundConsiders alternate scenarios and solutions	<ul style="list-style-type: none">Organized and focused project teamCoordinated high level and detailed work plansAdequately staffed and budgeted to meet goals

The chapters that follow elaborate on each of these important steps to help utility managers and others understand and apply them toward successful solutions.

Chapter 2 — Ensuring Public Participation and Meaningful Governance

This chapter presents opportunities and requirements to build public support for any renewable energy initiative. It is organized into the following three sections.

- Organization governance
- Public participation
- Examples of public participation on renewable energy

Public power is often differentiated from other types of power providers and is generally considered more democratic, locally accountable, driven by purposes other than profit, centered more on customers and more focused on the long term.

Consumers need and want an opportunity to participate in the decision processes on renewable energy. Public participation brings many benefits including improving the quality of decisions, reducing risks of delay and costs for contentious decisions and maintaining credibility and legitimacy.

There is a demonstrable increase in the public's interest in renewable energy. One indicator of this interest is the growth of green pricing programs and the public participation in those programs. While studies suggest that the marketing of those programs could still be improved, they are becoming a more frequent customer offering, particularly among member-owned utilities. The chart below shows participation rates for the leading green pricing programs as found in a recent National Renewable Energy Laboratory (NREL) study. It is noteworthy that many of the leading programs are offered by member-owned utilities.

Top Ten Green Pricing Programs in Participation Rate¹

Utility	Participation Rate	Start Date
Lenox Municipal	11.1 percent	2003
City of Palo Alto Utilities	6.6 percent	2003
Moorhead Public Service	5.5 percent	1998
Holy Cross Energy	5.1 percent	1998
Montezuma Municipal Light and Power	4.9 percent	2003
Orcas Power and Light	4.9 percent	1999
Fairbanks Municipal Utilities System	4.7 percent	2003
Sacramento Municipal Utility District	4.6 percent	1997
Central Electric Cooperative	4.1 percent	1999
Madison Gas & Electric	3.9 percent	1999

Source: National Renewable Energy Laboratory, "Top Ten Utility Green Pricing Programs," April 19, 2004.

Organization Governance

Ensuring public participation is ultimately a responsibility of the public utility board of directors. John Carver, a leading expert on governance, suggests that directors should be in frequent contact with the public's concerns, if directors represent owners-consumers.² Since directors represent the owners, Carver proposes that board members are morally, although not necessarily legally, responsible for the outcomes of their decisions. Thus, the challenge for the board is to determine how much to be involved in the renewable energy policy process relative to other participants, including the public, the chief executive officer and the staff.

The board must strike a balance between governance and management or between macro policy direction and organization micro-management. According to American Public Power Association briefings, the board has five functions:

- Set strategic direction
- Approve operating policy
- Monitor organizational performance
- Assure an effective chief executive
- Assure effective board performance

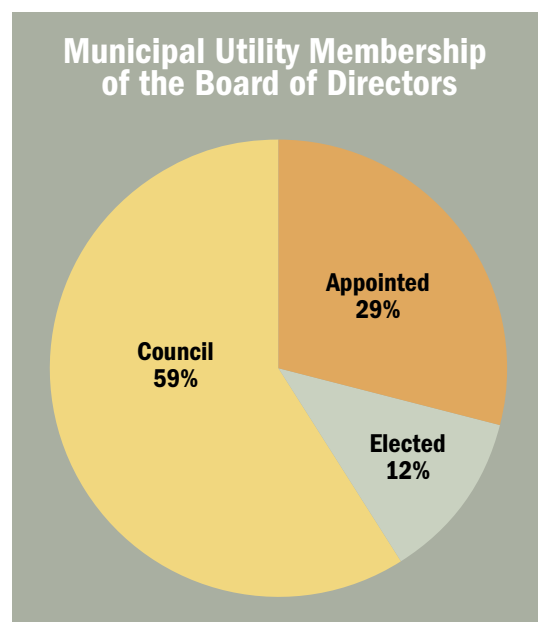
To some extent, how much the board becomes involved in renewable energy strategy may be affected by how its directors are selected. An APPA survey in 2001 found that 59 percent of utility boards serve dual roles as city council members. Some 29 percent are appointed and just 12 percent are elected directly as members of the board of directors for the utility. For utilities of fewer than 5,000 customers, the city council serves as the board in 71 percent of the cases.

In matters of policy governance, it is important to distinguish between ends and means. The “ends” are the outcomes for which the organization exists and the owner-consumers are served. It is the duty of the board of directors to approve ends in an affirmative and prescriptive way.

The “means” include the activities, practices, methods, technology, conduct and procedures employed by company management. The role of the board is a limiting or proscriptive one, providing boundaries within which management and staff are directed to achieve the “ends.” This is often articulated in vision and mission statements.

Ten ends or goals of progressive public power organizations were identified by an APPA task force in a 2002 report, “Public Power in the 21st Century.” Renewable energy policies can help meet at least seven of these progressive goals including:

- Provide superior customer service
- Deliver value through power supply management



Source: America Public Power Association "Governing in a Changing Marketplace," Scottsdale, AZ, January 2004.

- Keep the public in public power
- Optimize community infrastructure synergies
- Lead in environmental stewardship
- Build consensus in democratic leadership
- Invest in future technologies

The functions of the CEO can be summarized as recommending strategic direction, developing operating policies for approval and reporting on organization performance. The level of involvement by the Board must be considered for many issues such as:

- What should be the objectives in supplying power resources?
- How should renewable resources be evaluated relative to other resources?
- How should goals be defined for renewable resources?
- How should decisions be made about what resources should be acquired,
- How much should costs be included in general rates?
- Who is authorized to acquire resources and under what conditions?
- What is the role of the public in these and other issues?

Public Participation

Public participation refers to “any process that involves the public in problem-solving or decision-making and uses public input to make decisions.”³

The “public” will vary from situation to situation. In one situation, it may be just a few people most directly impacted, such as landowners. In another, it may be the people living near the landowners. The public could be all the people concerned about a particular issue, such as rates or the environment. Vendors of renewable energy products and services may also be considered part of a public participation process, both for their corporate interests, as well as their interest in the welfare of the community.

In addition to individuals, groups may be interested and affected. Registered groups as well as informal or ad hoc groups could be involved in public participation, including government agencies, business associations, non-profit groups and community groups.

Decision-makers need to consider the critical components of public participation in order to be comfortable with the process. Effective public participation is based on values, oriented toward decisions and driven by objectives. Critical components include:⁴

- Clarify the decision and decision-making process
- Develop full understanding of who needs to be involved
- Define the appropriate level of public participation
- Understand and accept the core values of public participation

- Design a public participation process reflecting values and resources
- Evaluate and adapt, continuously

In planning on public participation, it is helpful to ask: “Who are the people who see themselves as affected by or interested in a decision?” Factors for utility managers to consider in public participation include the following:

- | | |
|------------------|---|
| ■ Proximity | Who might be directly affected due to geography? |
| ■ Economics | Who might bear the costs? |
| ■ Participation | Who perceives that they will benefit from the program or service? |
| ■ Impacts | Who perceives they will benefit or suffer indirectly from environmental, economic, or social impacts? |
| ■ Implementation | Who has legal and organizational responsibility? |

Then is it helpful to determine the appropriate objective in serving those individuals and groups. At least five levels of involvement are considered when conducting a public participation process:⁵

- Inform: promote awareness and provide education
- Consult: seek broad-based input and feedback
- Involve: foster meaningful discussion
- Collaborate: facilitate consensus
- Empower: provide forum for public decision

Where the level is to inform, a distinction may be made between building awareness and providing education. Awareness is built through such techniques as advertising, bill stuffers, brochures and fliers. Education is provided through more elaborate and involved techniques such as fact sheets, newsletters, technical reports and Web sites.

Where the level is to consult, a distinction may be made between bringing people together vs. collecting input and obtaining feedback. Techniques for bringing people together include open houses, fairs, events and study circles. Techniques for collecting input and obtaining feedback include questionnaires or opinion polls, comment forms, interviews, focus groups, and deliberative polls.

Summarized in the table on page 10 is a matrix of the public participation levels of involvement and the tools or techniques commonly used. They are grouped to also show the format purposes, such as providing information and bringing people together.

The following section in the chapter includes a couple of examples of tools used in public participation.

Public Participation Framework

Format	Techniques	Levels of Involvement ⁶				
		Inform	Consult	Involve	Collaborate	Empower
Awareness	Advertising	✓				
	Bill stuffers	✓				
	Brochures	✓				
	Displays	✓				
	Fliers	✓				
	Kiosks	✓				
Education	Fact sheets	✓				
	Information centers	✓				
	Newsletters	✓				
	Public access TV	✓				
	Technical reports	✓				
	Web sites	✓				
Bring people together	Tours	✓				
	Symposia/panels	✓				
	Open houses		✓			
	Fairs		✓			
	Events		✓			
	Briefings		✓			
	Workshops		✓	✓		
	Town meetings		✓	✓		
	Advisory committees		✓		✓	
	Task forces		✓		✓	
	Deliberative polls		✓		✓	
Collect input and feedback	Focus groups		✓			
	Questionnaires		✓			
	Citizen juries					✓
	Voting					✓

Source: International Association for Public Participation. Techniques for Effective Public Participation Student Workbook ©2002. Used with permission.

Public Participation and Renewable Energy

Opinion Polling. Numerous customer opinion surveys have been conducted on renewable energy. Whether focused on individual utilities or covering the nation, these surveys provide similar results about customer interest in and willingness to pay for renewable energy. These survey results may be summarized as follows:⁷

- There is a long standing preference among adults and electricity consumers in the United States for renewable energy over other energy sources.
- Consumers may not be knowledgeable about renewable energy, unless they participate in a specific program.
- In more than 50 percent of the responses, consumers profess a willingness to pay additional amounts for renewable energy, if price is not mentioned.
- When price is mentioned, 75 percent say they are willing to pay at least \$5 per month for electricity from renewable sources.

- When asked to pay more individually for a green energy program or spread the costs among all ratepayers, most respondents preferred modifying general rates to spread the costs among all ratepayers.

Deliberative Polls Because consumer opinion polls are relatively spontaneous where respondents have little time to ponder the questions, another type of polling has been practiced. Deliberative polls have been characterized as “informed” surveys and have been employed to assess consumer attitudes on renewable energy, in a three part process.

- First, a random sample of customers is surveyed by telephone with a set of questions on renewable energy and its costs, relative to other resource choices.
- Second, an all-day education and discussion town meeting is facilitated for a subset of participants among those surveyed who are willing become more informed.
- Third, the same poll is offered again to meeting participants with the expectation that the results will be more representative.

Nebraska Public Power District conducted a deliberative poll on alternative energy resources in 2003.⁸ The telephone survey reached 1,351 customers. Then 109 of the survey participants attended an all-day session with a professional facilitator. Meeting participants received an information package prior to attending.

At the meeting, the central question asked of the participants was whether to pursue 200 MW of wind energy, equivalent to 5 percent of capacity by 2010. In the process, other information was gained and exchanged about values and choices. Results included:

- 96 percent agreed with the plan to pursue wind energy, even at a bill increase of \$1 to \$2 per month.
- 81 percent agreed to obtaining 5 MW through methane from animal waste.
- 94 percent, believed new resources should be paid for by all customers.

The meetings also offered an opportunity to compare values and choices before and after the event. Values deal with such matters as the importance of cost, reliability, availability and environment. Choices relate to priorities such as lowest cost, highest reliability and more renewable energy resources relative to fossil resources. Values changed less than choices in the deliberative polling process.

Regarding values, participants increased the importance of availability, reliability, economic development and environment, after the workshop. Regarding choices, support increased for energy efficiency, wind, coal and natural gas resources. Respondents’ support for solar and methane from animal waste declined after the workshop.

These findings are consistent with a series of deliberative polls conducted in Texas in 1996 to 1998.⁹

While questions may be raised about deliberative polling, participants consider the process valuable, fair and balanced. There are, of course, costs to consider with any of these techniques. Rather than use one tool, some utilities have found it cost-effective to deploy a combination of tools such as focus groups, survey questionnaires and evening meetings to meet public participation objectives.

This chapter addresses some considerations involved in defining renewable energy objectives. It reviews companies that have recently reassessed their perspective on renewable energy and discusses how renewable energy objectives can be established using a common strategic planning framework. It is organized into the following two sections:

- Reassessing renewable alternatives
- Alternate approaches to developing a strategic vision

Reassessing Renewable Alternatives

Many energy companies around the world and in the United States have recently made strategic announcements indicating a fundamental shift in how they regard renewable energy alternatives. These companies include some of the leading global energy companies as well as investor-owned and public power utilities. While they have each reached these conclusions for different reasons and applying different decision criteria, the inescapable fact remains that they are all independently reaching the same conclusion; namely, that renewable energy alternatives are increasingly attractive from a cost perspective, and that this will result in a growing use of renewables on the part of electricity consumers.

Global Energy Companies

Many of the companies announcing a revised strategic perspective on renewable energy are among the most highly regarded companies in the world for their strategic planning capability. Their planning processes are regarded as comprehensive, fact-driven and analytically robust. They often developed this new perspective on renewables quietly, as part of an ongoing strategic planning process, and announced it to the world by way of a major capital investment. These actions have caused other companies and investors to challenge and reassess how they themselves viewed the future of renewable energy. Examples¹ of these companies include:

- General Electric's building a \$1.3 billion renewables business group following its acquisition of EnronWind Corp for \$358 million in 2002. This was further increased by its acquisition of AstroPower Inc., a leading manufacturer of solar products in March 2004
- Royal Dutch/Shell's acquisition of Siemens solar business in 2002, which was accompanied by the development of Shell WindEnergy into one of the world's largest wind developers
- BP Amoco's investment in the BP Solar business group which operates in 160 countries and has an estimated 17 percent share of the world's solar market
- FPL Energy growing to become the U.S.'s largest producer of wind energy with 2,700 MW operating in 15 states

Member-Owned Utilities

Member-owned utilities operate in a significantly different environment than energy companies and investor-owned utilities. Probably the biggest difference is that member-owned utilities “enjoy” a much more open planning process that involves consideration of a much wider range of stakeholder discussions and concerns.

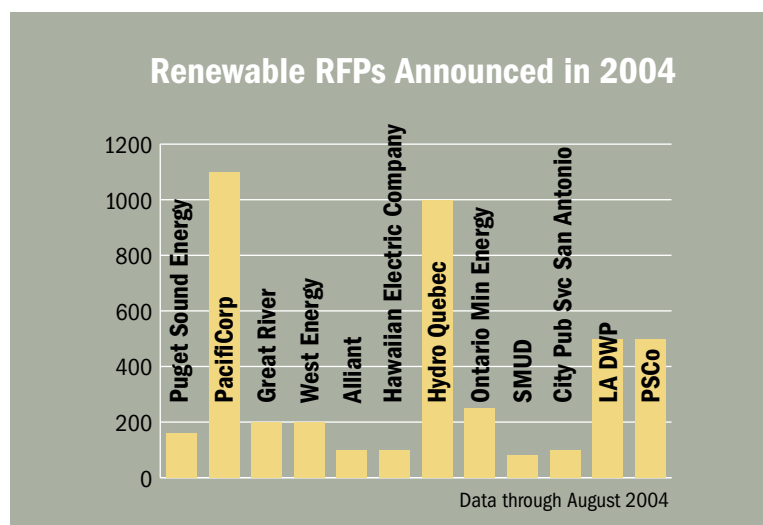
Member-owned utilities are run by elected or appointed officials who tend to listen much more closely to what their stakeholders, (or voters) want. Traditionally, cost of service is among the most important considerations for these stakeholders. However, other considerations such as economic development, growing environmental concerns, or the influence of vocal political constituencies, have resulted in many member-owned utilities announcing new goals and strategies related to renewable energy. While these utilities all had some degree of planning and analysis supporting their announced strategies, they were also motivated to respond to a growing voice from their consumer owners to become more proactive regarding renewable energy, and to “do something,” rather than waiting for every single uncertainty to be analyzed. Some of these member-owned utilities are:

- City of Austin Utilities
- City Public Service of San Antonio
- Sacramento Municipal Utility District
- Waverly Light and Power
- Fort Collins Utilities
- Richmond (Ind.) Power & Light

Investor-Owned Utilities

Several large investor-owned utilities have also reevaluated renewable energy alternatives. Particularly in states where deregulation had stalled, utilities had often deferred their generation plans and now were contemplating large scale supply-side additions to their portfolios. In some of these cases, utilities as part of their Integrated Resource Planning or Least Cost Planning process, formally evaluated all supply-side alternatives. When they conducted IRP/LCP evaluations, renewable alternatives emerged as a significant component of their announced long term strategy, primarily for economic reasons. The chart below shows announced renewables-only solicitations for energy issued through June 2004.

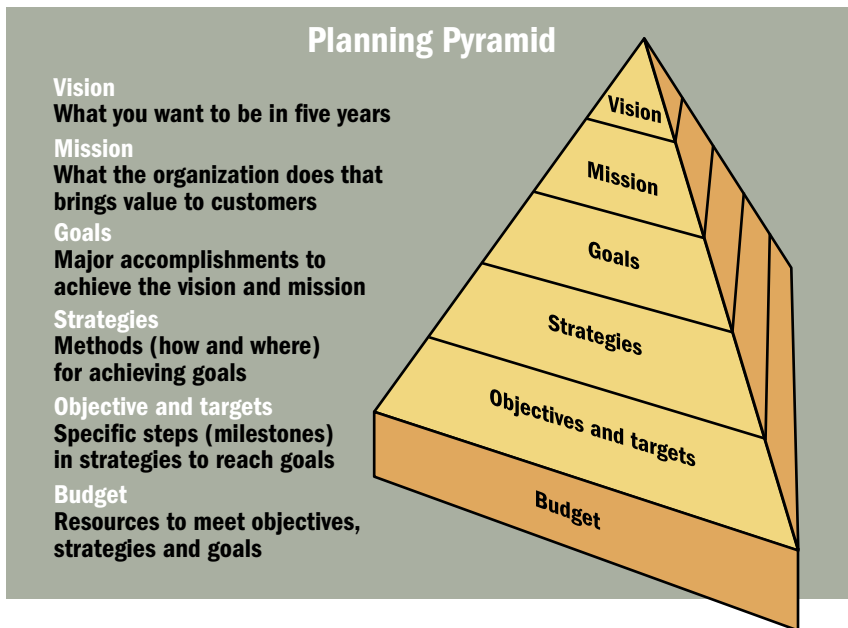
These examples describe three vastly different kinds of organizations that have independently determined that current circumstances and trends make a compelling case for renewable energy options in today’s energy markets. Whether it is a Fortune 500 company renowned for strategic planning expertise, IOUs looking for the most economically favorable resource alternative, or public power organizations responding to social and environmental concerns of their stakeholders, they have reached the same conclusion. This creates a moment in time when every utility manager should be asking if there is some reason not to be doing the same.



Alternate Approaches to Developing a Strategic Vision

A wide range of different approaches and techniques are available to develop a strategic vision and supporting goals and strategies. These different approaches are well-researched and a great deal of information is available on them outside of this guidebook. Each of these alternate approaches has its own merits, advantages and disadvantages that utility managers need to assess. Most approaches however, have similar components. APPA defined six components of a strategic planning process in its January 2004 Policy Maker's Workshop. These components are sometimes presented as a pyramid, since each

layer builds upon the others to define a framework for planning and budgeting purposes that help achieve the defined vision. An illustrative pyramid is shown at right:



In almost every case where an organization achieves significant progress against any strategic goal, it has reinforced its commitment with clear goals and targets. This is not to say that an organization cannot achieve its goals without explicitly defined targets, but the likelihood of success is increased when the organization, its employees, customers and other stakeholders all recognize the depth

of its commitment. When all of these groups understand, and have alignment on the goals and direction that the organization has committed to pursuing, then significant progress is generally achieved.

This guidebook presents an approach to developing a renewable energy strategy. The guidebook has adopted the APPA Planning Pyramid as a reference for terminology and structure and uses it to help build a renewable energy strategy. While the approach described is focused exclusively on renewable energy issues, it could easily be integrated into the other components of a utility's overall strategic planning process.

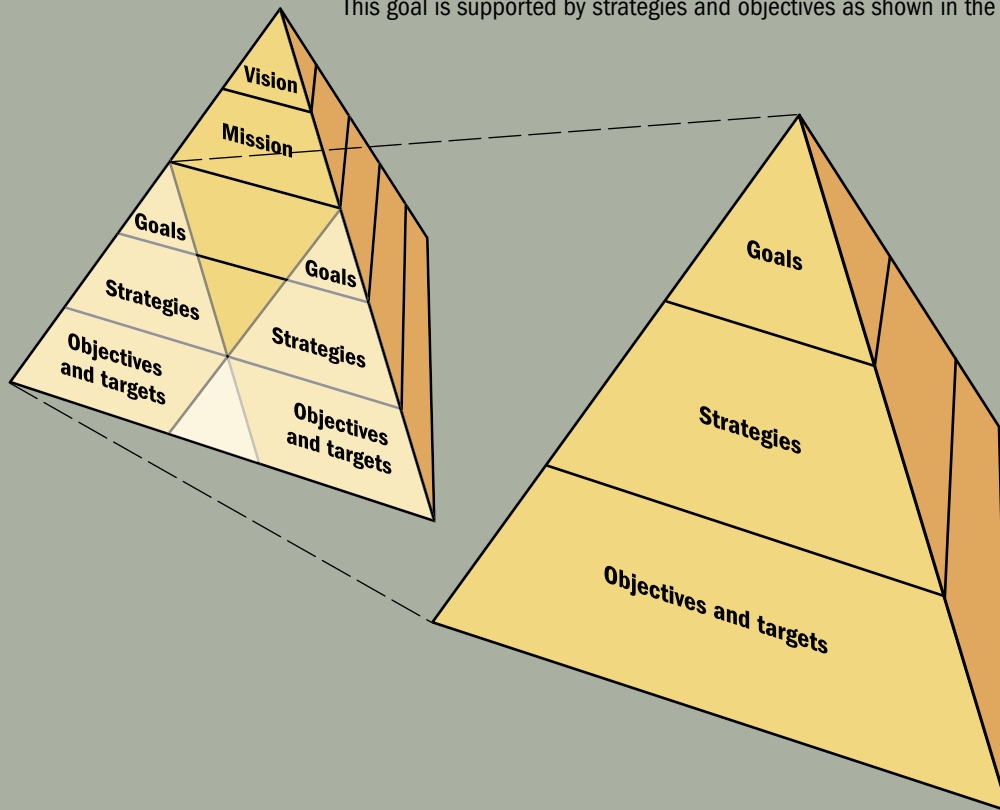
For the purpose of this guidebook, it will be helpful to define a renewable energy goal to build upon in later chapters. This goal could also be incorporated into a vision statement. The decision of how prominently to elevate the statement of renewable goals is one that needs to be made by each utility during its planning process.

Each utility will need to assess its situation, and after analyzing the data and potential scenarios, it might change the text or targets we have suggested, but defining the goals, strategies, and objectives should be a helpful learning tool. For the purpose of providing illustration and direction in future chapters of this guidebook, the following two goals are assumed for a utility seeking to expand the role of renewables in its portfolio.

Renewable energy goals

1. Obtain 5 percent of energy needs from renewables by 2007
2. Obtain 20 percent of energy needs from renewables by 2014

This goal is supported by strategies and objectives as shown in the figure below



Goals

- I. Obtain 5 percent of our energy needs from renewables by 2007
- II. Obtain 20 percent of our energy needs from renewables in 10 years (2014)

Strategies

1. Build one new renewable project in our territory
2. Buy renewable PPAs where economic
3. Buy RECs to cover any shortfall

Objectives and targets

- a. Have self-built project on-line by 2006
- b. Issue RFP for all technology renewables bid in 2005
- c. Define long-term program to achieve 2014 targets thru self-build and PPA

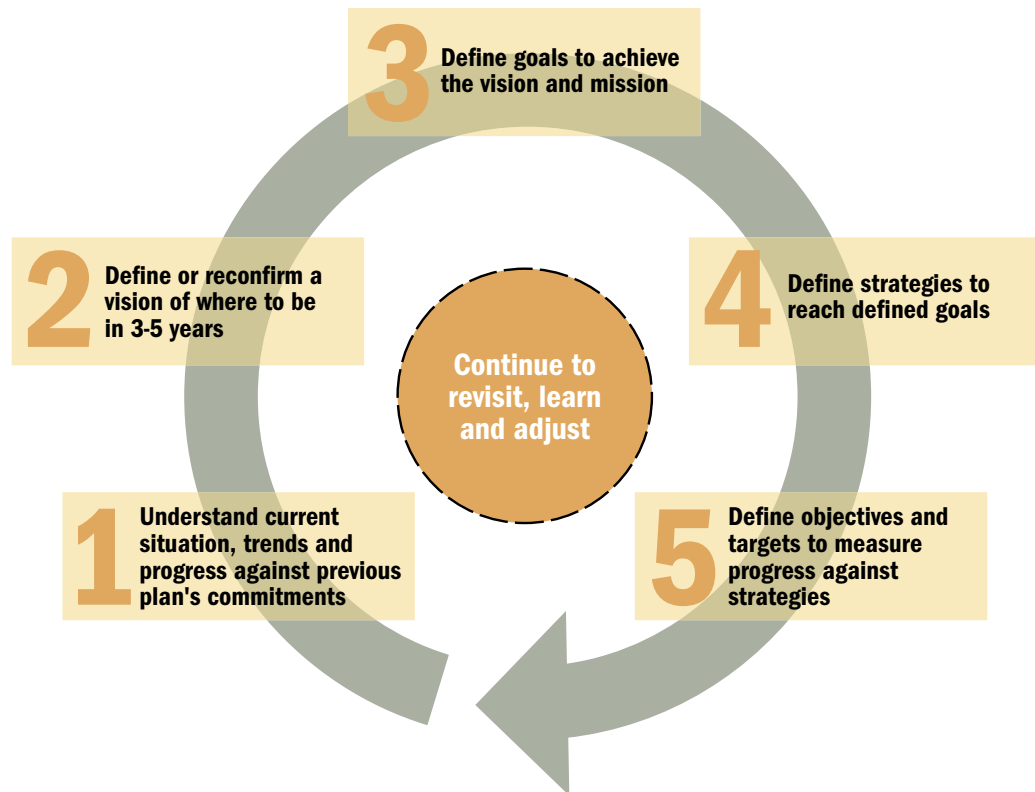
Revalidation

Any strategic planning process needs to be regarded as a repetitious cycle, or process, and not as a single snapshot in time. Once the plan is initially proposed, but while still in the planning cycle, the utility needs to quantify the impact and allocate budgets necessary to ensure that the plan's goals, strategies and objectives can be achieved. Then, when the implementation requirements have been fully understood, the plan is presented to, and approved by, the board or City Council. But even at that point, the utility has only just embarked on its planning process.

As the year passes, the utility gathers information to measure progress against its strategies and goals. It also observes and gathers information about the overall environment and the company's health and outlook. Factors such as regional economic activity, national and state legislation, and evolving customer preferences all need to be assessed as the first year of the planning cycle is completed.

If we assume an annual planning cycle, then the next cycle begins with an assessment of all of these factors, progress achieved during the prior year, and the cost to achieve that progress. At this time, the utility either revalidates its vision, mission and goals or adjusts these accordingly. It is then prepared to embark on the second year of its planning process, until the same cycle repeats the next year. This cycle is illustrated below.

Typical Strategy Development Cycle



Summary

It is not the purpose of this guidebook to preach any particular vision, or agenda to utility managers about renewable energy alternatives. Each utility must develop its own strategy that best reflects its customers' and other stakeholders' priorities. This guidebook does however, have an objective of describing an approach and methodology to help utility managers to examine for themselves, what is the best strategy for their utility, and to design and implement this strategy in the way that maximizes its chances for success.

APPA's Strategic Planning Pyramid demonstrates how the elements of a strategic planning process fit together. Goals and strategies illustrate our thinking and establish a foundation for upcoming discussions. Any utility that already has an established planning process should be easily able to adopt these concepts to its planning process with only minimal effort. For others, we will continue to build upon this foundation.

Chapter 4 - Screening Renewable Energy Alternatives

This chapter reviews the many opportunities available in renewable energy technologies. A robust planning process starts with identifying all feasible options to reduce the risks of overlooking real possibilities. Reviewing the universe of renewable energy opportunities also increases the confidence of stakeholders that all reasonable opportunities have been considered. This chapter is organized in three sections:

- Utility scale renewable energy technologies
- Customer scale renewable energy technologies
- Options screening

Renewable energy resources are defined as energy resources that are constantly replenished and will never run out. Non-renewable energy resources, in contrast, are resources that will eventually dwindle.

Renewable technologies may be categorized by type of energy source. These include:

- Wind
- Hydro
- Geothermal
- Oceans
- Bioenergy
- Hydrogen
- Solar

This listing reflects the relatively increase in renewable energy resources in the years ahead and is the basis for organizing the remainder of the chapter. Wind is forecast to be the largest source of renewable energy followed by geothermal and then bioenergy including biomass and landfill gas.

On a national basis, the U.S. Department of Energy forecasts the addition of more than 18,000 MW of renewable energy resources from 2001 to 2025. It is noteworthy that more than half of the planned resource is driven by legal and regulatory mandates, including renewable portfolio standards (RPS).

U.S. Renewable Energy Generation in MW

Energy Source	2002	2025	Increase
Wind	4,830	15,990	11,160
Geothermal	2,890	6,840	3,950
Biomass	1,830	3,740	1,910
Landfill gas	3,490	3,950	460
Hydro	78,290	78,680	390
Solar PV	20	410	390
Solar thermal	330	520	190
Total	91,680	110,130	18,450

Source: U.S. Department of Energy, EnergyInformation Agency, Annual Energy Outlook 2004.

Utility Scale Renewable Energy Technologies

Utility scale renewable technologies refer to resources targeted for acquisition and use by electricity suppliers. These are typically larger systems providing more energy than needed by individual homes and businesses.

Wind Energy

Wind is created by the uneven heating of the atmosphere by the sun. Wind currents turn two or three blades connected to a rotor that drives a generator, either directly or through a step-up gear box. There are two general types of wind turbines:

Vertical axis. Vertical axis wind turbines have advantages such as being able to place the generator and gearbox on the ground. A principal disadvantage is that they are shorter and capture wind closer to the ground where speeds are lower and turbulence is higher.



Horizontal axis. Horizontal axis wind turbines place their generator and gear box behind the blades that are elevated to catch higher wind speeds. They are the most common wind energy machines. They may be categorized by size.

Large turbines [500 kW to 6 megawatts (MW)]: used as central-station wind farms, distributed power and offshore wind generating stations.

Intermediate turbines [10 kW to 500 kW]: used for village power, hybrid systems and distributed power.

Small turbines [less than 10 kW]: used for on-site or remote applications such as battery charging, water pumping and telecommunication sites.

Good wind areas, which cover 6 percent of the contiguous U.S. land area, have the potential to supply

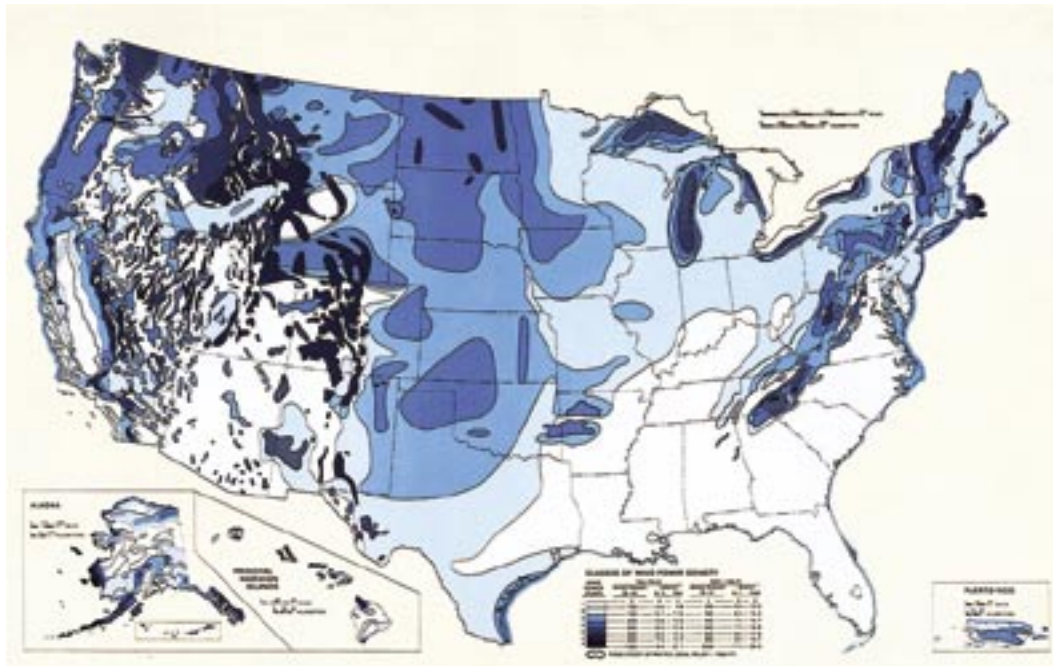
more than one and a half times the current electricity consumption of the United States.

Estimates of the wind resource are expressed in wind power classes ranging from class 1 to class 7, with each class representing a range of mean wind power density or equivalent mean speed at specified heights above the ground. Areas designated class 4 or greater are suitable for the advanced wind turbine technology under development today. Class 3 areas may be suitable for future technology. Class 2 areas are marginal and class 1 areas are unsuitable for wind energy development.

Because techniques for wind resource assessment have improved greatly in recent years, work began in 2000 to update the U.S. wind atlas. The work will produce regional-scale maps of the wind resource with resolution down to one square kilometer. The new atlas will take advantage of modern mapping techniques. It will also incorporate new meteorological, geographical and terrain data. Advanced mapping of the wind resource is another important element necessary for expanding wind-generating capacity in the United States.

The figure below shows the relative distribution of wind resources across the United States. More detailed maps for individual states are also available at WindPowering America's web site at <http://www.eere.energy.gov/windpoweringamerica/>. WindPowering America maintains an active catalog of wind resource maps with a number of interactive features that allow zooming in to more detailed geographical areas that might be of further interest.

United States Annual Average Wind Power



Source: U.S. Department of Energy, Wind Energy Resource Atlas of the United States.

Geothermal Energy

Geothermal energy is heat from beneath the earth's surface, usually a couple of miles or more underground. There are three types of geothermal power plants: dry steam, flash steam and binary cycle.

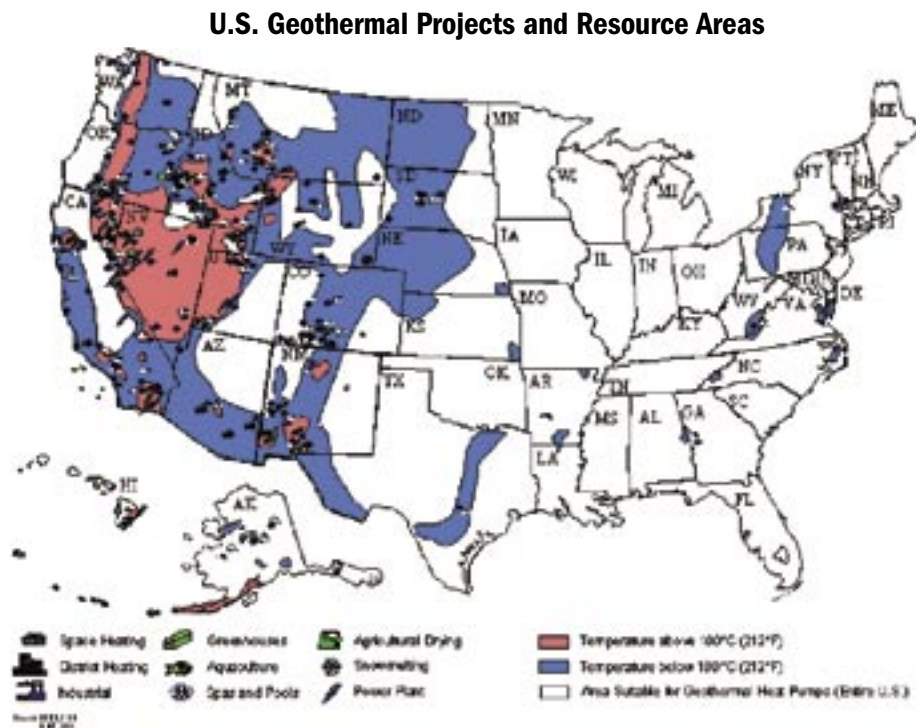
Dry steam: Steam is piped directly from underground wells to the power plant, where it is directed into a turbine generator unit. No boilers or fuel are needed. The Geysers in California is the only domestic commercial operation.



Flash steam: Hot water at a temperature of more than 360° F flows up through wells in the ground under its own pressure. As the hot water rises, its pressure decreases and some of the hot water boils into steam. The steam is separated from the water and used to power a turbine generator. Leftover water and condensed steam are injected back into the reservoir, making this a sustainable resource.

Binary cycle: Operates on water at temperatures of 225° to 360° F. Heat from the hot water is used to boil a working fluid, usually an organic compound with a low boiling point. The working fluid is vaporized in a heat exchanger and used to turn a turbine. There are little or no air emissions as the water and working fluid are kept separate.

The Idaho National Engineering and Environmental Laboratory maintains geothermal resource maps for individual states and the country. A map showing the distribution of geothermal resources across the entire United States is shown below.



Source: Idaho National Engineering and Environmental Laboratory, GeoHeat Center, April 2004.

Solar Energy

Solar energy is characterized by two general types of systems: photovoltaic solar cells and solar thermal arrays.

Photovoltaic systems. These systems convert sunlight or “photons” into electricity or “voltage” for a “photovoltaic” effect. The conversion takes place in solar cells of semi-conducting materials similar to those used in computer chips. The solar energy knocks electrons loose from their atoms, thereby allowing electrons to flow through the material to produce electricity. Solar cells can be arranged into several types of systems.

Flat plate collectors: silicon wafers or solar cells that are 150 to 300 microns thick are combined into modules and about 10 modules are mounted onto flat arrays. The arrays can be mounted at fixed angles to the sun or on a tracking device that follows the sun. Both direct and diffuse sunlight are converted into electricity at an efficiency of about 13 percent with current technology and greater than 16 percent in the future. Electric storage may be added to the array, such as with batteries. Small arrays can serve individual structures, while large arrays can be interconnected with the electric grid.

Photovoltaics concentrator: lenses, such as Fresnel lenses, with mirrored dishes focus sunlight on solar cells especially designed for concentrated sunlight. A principal advantage of this technology is reduction in the amount of expensive conducting material. However, only direct sunlight can be used. It is important then to design tracking systems to focus the sunlight.



Solar thermal power systems. Just as conventional power plants boil water to create steam to run through a turbine and generate electricity, solar energy can also be harnessed with similar effect. Three types of solar power systems use reflector principles to concentrate solar energy.

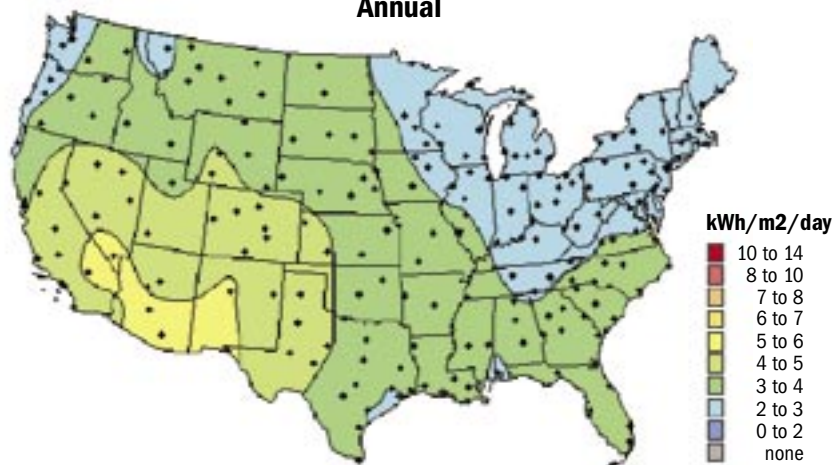
Solar power towers: Sunlight is reflected from mirrors to a thermal receiver on a tower. A working fluid, such as molten nitrate salts in the receiver, absorbs the heat energy and is sent to a turbine generator. The fluid may also be sent to a storage tank and then onto a heat engine to meet peak electric loads or continuous operation of the solar system, including after sunset.

Solar thermal parabolic troughs: Sunlight is reflected from mirrors onto specially coated metal pipes inside vacuum insulated glass tubes, all suspended above the mirrors. The pipes contain a heat transfer fluid, such as synthetic petroleum, that is heated, and is then passed through a heat exchanger to generate superheated steam to power a conventional steam turbine electric generator.

Solar thermal parabolic dishes: Sunlight is reflected from a parabolic mirror array to a focal point for each dish. The energy may be converted directly, such as in a Stirling cycle heat engine, or to heat a working fluid piped to a central engine.

A map showing the distribution of solar resources across the United State is shown below.

**Average Daily Solar Radiation Per Month
Annual**



Source: National Renewable Energy Laboratory, National Solar Radiation Database. Dots on the map correspond to 239 NSRDB sites.

Hydropower

Hydropower resources convert energy contained in falling or flowing water into electrical energy through the use of a turbine and generator. Several types of hydropower may be distinguished.

Impoundment: A dam on a river stores water in a reservoir that is released through a turbine to produce electricity. Water releases may be managed to meet changing electricity needs or for agricultural, recreational or other needs.

Diversion or run-of-river: A portion of a river is diverted through a canal or penstock and run through a turbine. The turbine spins a shaft which may be used to run a generator or to operate mechanical equipment such as a water pump.

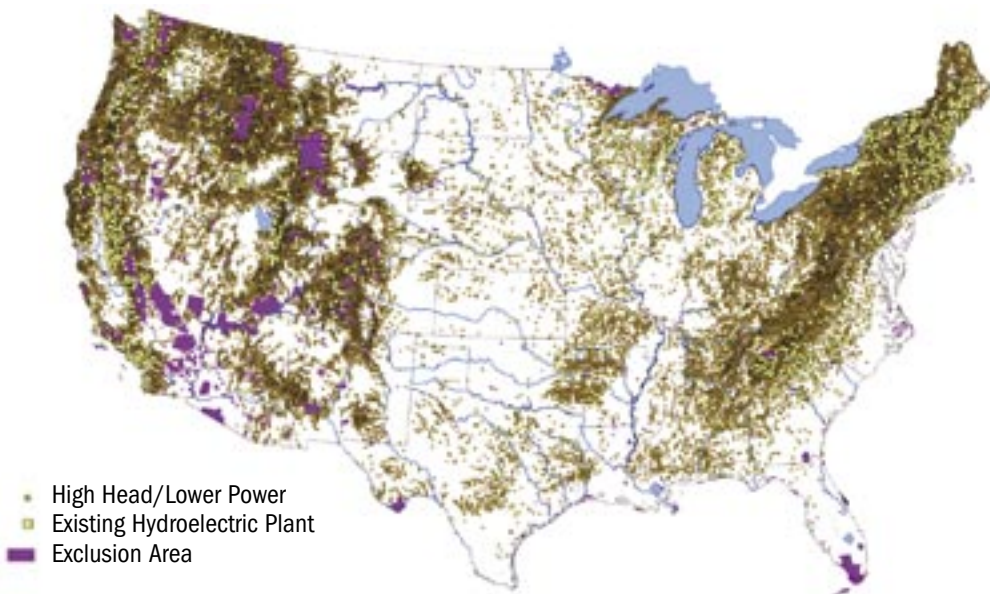
Water pressure relief: Excess pressure within conveyance systems is released with the use of a microturbine and generator.

Pumped storage: When demand for power is low, water is pumped from a lower to a higher reservoir by having generators reverse the turbines; when demand for power is high it is released from the upper to the lower reservoir thereby spinning the turbines to activate the generators.

Hydropower may be further distinguished by size. Large hydropower is defined by the U.S. Department of Energy as capable of providing 30 MW of power. Small hydropower is from 30 MW down to 100 kW. Micro hydropower is below 100 kW. Since many municipal power agencies are also in the water business, they may have unique opportunities to capture renewable energy benefits from hydro resources.

The geographic locations of low head/low power potential sites in the conterminous United States are shown below. In this figure, different color symbols are used to designate sites of power potential corresponding to each of the three classes of low head/low power technologies. Areas in which hydropower development is excluded because of federal

statutes and policies are also shown. The map is intended to show the relative density of power potential. The symbols are larger than the actual extent of the stream reach containing the potential they designate, so that the density of symbols gives a distorted image of the actual density of the stream reaches.



Source: U.S. Department of Energy, Water Energy Resources of the United States with Emphasis on Low Head/Low Power Resources, April 2004.

Bioenergy

Bioenergy comes from renewable biomass resources used to produce a variety of energy related products. These products include: solid, liquid and gaseous fuels; heat; chemicals; and electricity. Biomass resources include: dedicated energy crops and trees, agricultural food and feed crops, agricultural wastes and residues, forest and wood wastes and residues, aquatic plants, and animal wastes. One of the most common bioenergy resources is municipal solid waste with its potential for landfill gas production. Another opportunity for municipalities is to capture and use methane generated in the sludge disposal process in waste water treatment plants.



Biopower technologies take biomass resources and convert them to power generation. Multiple energy conversion processes are available.

Direct combustion: Biomass is burned with excess air to turn water into steam to drive turbine generators to produce electricity.

Co-firing: Biomass resources are mixed in the boiler with conventional fuels to produce electricity from steam turbine generators.

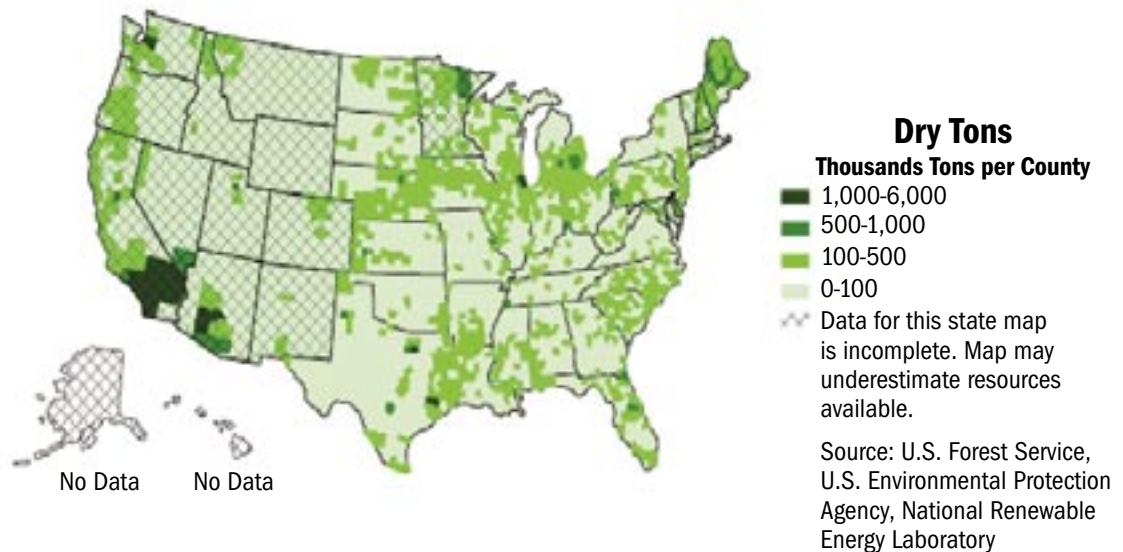
Anaerobic digestion: Organic matter is decomposed by bacteria in the absence of air producing methane and other fuel products available that can be used for energy production.

Cogeneration: The combustion of biomass resources is used to generate electricity and to provide process steam or hot water.

Gasification: Biomass is heated in an oxygen-starved environment to produce a medium or low calorific gas. This biogas can be used as a fuel in a combined cycle power plant that includes a topping and a steam turbine bottoming cycle.

Pyrolysis: Biomass is heated in the absence of air to decompose biomass. The end products of pyrolysis is a mixture of solids (char), liquids (oxygenated oils) and gases (methane, carbon monoxide and carbon dioxide).

A variety of other biofuels can be made from biomass resources. These include: ethanol, methanol, biodiesel, hydrogen and methane. While most of these fuels are finding use in transportation applications, opportunities also are being found in direct energy production, such as biodiesel in diesel generators. A map showing the distribution of biomass resources across the United States is shown below.



Please note that biomass availability can vary significantly from one locality to the next. This map is intended to provide a general indication of a region's biomass availability. Only municipal waste, mill and forest residues and select crop residues are considered in this map. Some areas not shown on the map that are near urban or manufacturing centers, or areas with agricultural residues that have not been considered, may have excellent biomass resource availability.

Oceans

Ocean energy draws on the energy in ocean waves, tides and the thermal energy stored in the ocean. Two principal technologies convert ocean energy into electric power.

Tidal energy: A dam is placed across an opening of a tidal basin and water is directed flow through a sluice into the basin. The sluice can be closed while the tide drops and then the water releases through conventional hydropower technologies to produce power.

Ocean thermal. Advantage is taken of the temperature differences at different levels of the ocean. Closed-cycle systems circulate a working fluid in a closed system, heating it with warm seawater, flashing it to vapor, routing the vapor through a turbine, and then condensing it with cold seawater. Open-cycle systems flash warm seawater to steam and route the steam to a turbine. Hybrid plants flash warm water to steam and use the steam to vaporize a working fluid in a closed system. Various versions of ocean thermal systems are land-based by mounting on the ocean shelf or offshore as floating plants.

Hydrogen

Hydrogen is found in many organic compounds, as well as in water. It is the most abundant element on the Earth, but it does not occur naturally as a gas. It is always combined with other elements, such as oxygen to make water. Once separated from another element, hydrogen can be burned as a fuel or converted into electricity.

Hydrogen can be produced from numerous hydrocarbons including gasoline, natural gas, methanol, propane and even coal. Hydrogen may also be produced from water by electrolysis. Hydrogen has the highest energy content of any fuel and produces almost no pollution.

In the future, hydrogen could join electricity as an important energy carrier. The energy for producing hydrogen can be produced from renewable resources including wind and solar. It can then be stored and moved to provide energy to consumers.

Customer-Scale Renewable Energy Technologies

Renewable energy technologies are also available for buildings such as for businesses and homes. A utility should be aware of these options and may encourage their adoption.

Solar water heating — active: Sunlight heats water or other heat transfer fluid in collectors which is then pumped to storage tanks. The system involves controls, sensors and pumps. Drainback systems send the water back from the collector to the storage tank when pumping stops. Drindown systems send water into storage whenever freezing conditions occur.

Solar water heating — passive: Sunlight heats water or a heat transfer fluid that send the water by convection to storage tank located above the collector until needed. Called thermosyphon systems, there are no moving parts and they may have electric heaters for freeze protection.

Passive solar design: Buildings are designed to maximize useable solar heat. Techniques include south-facing windows, moveable insulation, walls and floors to absorb heat, white roofs to reflect heat, sunspaces, greenhouses, overhangs, shades, landscaping and vents.

Transpired collectors: Air is preheated for ventilation. A transpired collector consists of a black metal panel mounted on a south-facing wall to absorb the sun's heat. A space behind the perforated wall allows the air streams from the tiny holes to mix together. The heated air is then sucked from the top of the wall space into the ventilation system for the building, such as for warehouses and airplane hangers.

Geothermal direct use: Heat is provided directly from geothermal reservoirs of hot water. In addition to time-honored uses for bathing and cooking, modern uses include heating buildings, heating whole towns or groups of buildings, raising plants in greenhouses, drying crops, serving fish farms, and some industrial processes, such as pasteurizing milk.



Geothermal heat pumps: Heating, cooling and water heating can be provided by a system including a heat pump, ground loops, and a distribution system, such as ductwork, in the building. Earth-coupled geothermal heat pumps treat the ground as a heat source or sink with a liquid circulating to provide heat transfer. The fluid may be water or a mixture of water and antifreeze. Typical applications include homes and commercial buildings of various types, but usually those with sufficient land area. Water-source geothermal heat pumps operate with water from a well, stream or pond.

Photovoltaic systems: Photovoltaic systems convert sunlight to electricity. Smaller applications for buildings are typically flat plate or thin film photovoltaic designs. Thin film solar cells are semiconductor material of only 1 to 10 microns thick and are attached to inexpensive backing materials. Numerous applications include metal or glass, allowing them to double as rooftop shingles, roof tiles, building facades, and even skylights. Efficiencies range from 5 percent to 11 percent, although, layering thin-film materials on top of each other may allow conversions of more than 15 percent of sunlight into electricity. Systems can be scaled up to meet internal building use during peak hours as well as send excess electricity into the utility grid.

Small wind turbines: These are typically horizontal axis wind systems of less than 10 kilowatts designed to meet electrical use through on-site generation. However, systems could also be grid connected.

Fuel cells: Fuel is converted to electricity through chemical processes without combustion. Fuel cells are not renewable energy technologies as such. However, fuel cells are considered renewable technologies, when a renewable fuel such as methanol from biomass or hydrogen is employed.

Option Screening

Choices must be made in selecting among numerous renewable energy options due to limitations of time and money to perform the analyses. Several criteria may be considered in screening options down to those most applicable to a particular utility, including:

- **Resource availability:** Is the resource available in the utility service territory or in relative proximity? For example, geothermal resources are not readily available in many parts of the country. However, landfill gas resources are commonly available.
- **Resource size:** Is the available resource of sufficient size to be considered? When it comes to renewable resources, even small size projects can be considered, including wind and solar.

- **Technology maturity:** Is the renewable technology commercially available? Some technologies are still being refined through research and demonstrations.
- **Capacity factor:** What is the energy output relative to the potential output? Intermittent renewable energy resources have lower capacity factors than dispatchable units.
- **Economically competitive:** How do the costs compare to conventional resources? Even if some renewable technologies cost more, customers may be willing to pay a premium. Cost comparisons need to recognize that capital costs may be higher for renewables but operating costs may be lower.
- **Resource diversity:** How much does the resource add to supply diversity? Renewable resources can add diversity and reduce price risk associated with traditional energy supplies.
- **Environmental impact:** What are the environmental advantages and disadvantages? While many environmental technologies have air quality benefits, there can be disadvantages in terms of land use, visibility and other impacts.
- **Public preferences:** How strong are the public perceptions and attitudes? There can be significant public education benefits from renewables and some stakeholders may have strong preferences in their favor.
- **Transmission interconnection:** How easy will it be to bring the renewable energy that is generated and deliver it to the utility's load?

Important criteria are economics and capacity factor. The U.S. Department of Energy estimates contained in the 2004 annual outlook are shown below. Note, that while the table reports point estimates, each situation will be different depending on local resources, costs, system integration and other factors.

Resource Comparisons in Capital Costs and Capacity Factor

Resource	Capital Cost (\$/kW)	Capacity Factor (percent)
Biomass	\$1,715	83 percent
Geothermal	\$1,882	86 percent
Landfill gas	\$1,470	90 percent
Solar photovoltaic	\$3,889	24 percent
Solar thermal	\$2,577	15 percent
Wind	\$1,010	39 percent

Source: U.S. DOE, Energy Information Administration, Assumptions to the Annual Energy Outlook 2004, February 2004, p. 128, 129.

Summary

This chapter outlines the wide variety of renewable energy resources available to utilities and their customers. Both utility-scale and customer-scale resources are identified. Starting with a complete inventory of options helps stimulate consideration of the criteria for narrowing down the options. Such criteria as resource availability, technological maturity and comparative economics can then be applied with greater confidence. Forecasts at the beginning of the chapter estimated potential resource development and at the end of the chapter summarized relative costs.

Once the technologies have been screened to those of primary interest to a utility, it is desirable to outline the key aspects for more detailed consideration. Somewhat like developing a business or product plan with pro forma financial statements, it helps to design or describe in some detail the potential or hypothetical projects or programs. The outputs of this process are a set of energy production estimates and associated load impacts, along with estimated costs and risks. The costs then feed into a more detailed and robust financial and risk analysis discussed in the next chapter.

This chapter suggests the key considerations in producing sufficiently detailed project or program designs. The chapter is organized into the following sections:

- Stages of development and implementation
- Framework for program design

Development and Implementation Stages

It is important to recognize the stage of development and readiness when implementing a project or program. It is also useful to distinguish between the term project or program. Supply-side opportunities are typically thought of in project terms, since they can involve a long planning and implementation cycle supporting one single installation or resource. For example, a plan to develop a new wind facility to be integrated with other supply-side resources is usually thought of as project planning. A plan to offer customers an option to purchase blocks of wind power is usually thought of as a green power program.

Demand side opportunities are typically thought of in program terms, since they typically involve applying a similar set of programs or features to a set of customers that grows over time. In the case of a customer focused-program, a utility may want to conduct a pilot program before launching a full-scale program.

Thus, the stages of development and implementation as shown below may be more appropriate for customer scale programs, while utility scale programs proceed directly to full scale design.



This figure suggests that the program for the prospective renewable energy technology may need to proceed through several stages of development before reaching full scale implementation. In the research stage, more detailed analysis may be required to identify the technical, economic, environmental and other issues of concern. In the second stage, a field test may be appropriate to confirm how important the issues are and whether they are

adequately resolved. This may involve putting a renewable energy system on a customer or employee home for testing.

Assuming the field test is satisfactory, a pilot program may warranted. In a pilot program, a segment of the customer population may be offered the program to test market acceptance and help predict participation rates. Finally, full scale implementation may follow with roll-out to all customers.

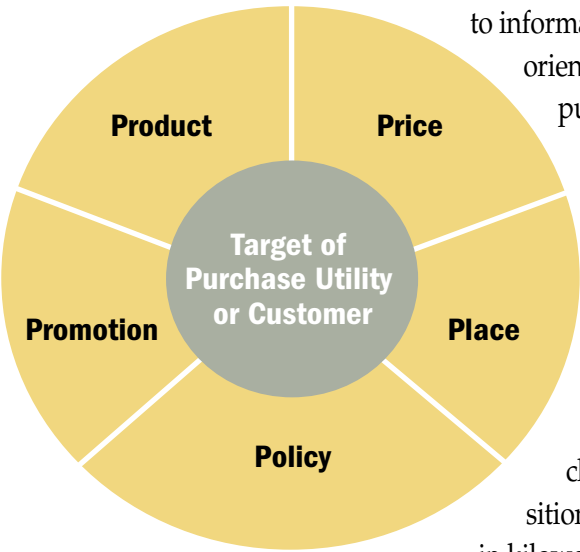
Supply-side projects are less likely to follow this path of development and implementation. For one thing, the projects are more discreet. For another, they do not lend themselves to partial or phased-in implementation.

A Framework for Program Design

The first topic to consider is: Who is purchasing or acquiring the resource? Is the utility purchasing the resource to integrate into its supply mix for all customers? Is the utility purchasing the resource on an aggregation basis for participating customers? Is the customer purchasing the resource directly, such as a photovoltaic system? In other words, who is the target user for the renewable resource.

A second set of considerations may be summarized as the five Ps of program design: Product, Price, Place, Promotion and Policy.

Five Ps of Program Design and Development



acquired. Price refers to its cost either to the consumer or to the utility. Place refers to delivery and how the product reaches the user, whether the user is the utility or the end-use consumer. Promotion, of course, refers to information, education and sales, which is more involved for consumer-oriented programs, but even utility purchases can have a significant public education component. Policy refers to the realities of building codes, environmental rules, transmission access and the numerous other regulatory considerations. These aspects for program design are explored below.

Product Considerations. Products need to be defined by technology and the features associated with that technology. Product considerations include such matters as resource size, energy produced and metering. If it is a service, such as consumer purchases of green power, product considerations may include composition of the green energy in the product bundle and size of the bundle in kilowatthours per some period of time. Product considerations include maintenance responsibilities, repair services, warranty coverage, safety protections, and appearance or packaging. For long-term programs, the product may be defined by length of term and termination provisions.

In the case of a project where the utility is acquiring resources, then the utility will go through a purchasing process. The purchasing process could be a sole source arrangement without competitive bidding. Sole source arrangements are likely where a renewable energy resource is uniquely situated with no other potential buyers except the utility. Another approach is by competitive bidding through a request for proposal from existing or pro-

spective developers of renewable resources. The product becomes defined by the project size, terms, capacity available, energy produced and other aspects.

These product considerations need to be described or specified to create cost estimates for purpose of analyzing the program or project.

Pricing. A second key consideration in program design is pricing. If the utility is building a renewable energy resource, then pricing is really about costs or what the utility will pay for. If the utility is not building, but instead buying, the renewable resource, multiple pricing choices may be considered, including:

- capacity purchases
- energy purchases
- combinations of capacity and energy
- quantity discounts
- timing premiums or discounts
- front-loaded purchase agreements where some capital costs are covered
- back-loaded purchase agreements where prices rise over time
- lease purchase arrangements
- application of tax incentives

For customer programs, pricing strategies adopted by the utility are equally varied. The first question is to determine whether renewable energy resources cost the utility more or less than conventional resources. If the renewable resources cost less, then the utility may choose to include the resource costs in general rates and keep average rates from rising. If the renewable resources cost more, then the question is whether to charge full cost for renewable resources or absorb some of the costs in average rates.

One example of the pricing considerations may be seen with a green pricing program where wind energy costs more than conventional resources. If a premium is charged for wind power, the following pricing policies may be considered:

- participating customer pays full cost for wind generation
- participating customer pays for the incremental cost above conventional types of energy
- participating customer pays some share of the incremental cost with remaining costs recovered through average rates

One pricing strategy is to offer a fixed rate for renewable energy. Since most of the renewable energy cost is fixed, variable costs are a minor portion of the total costs and utilities can guarantee a rate over a number of years. This can be attractive to customers as a way to avoid volatile energy costs for conventional resources.

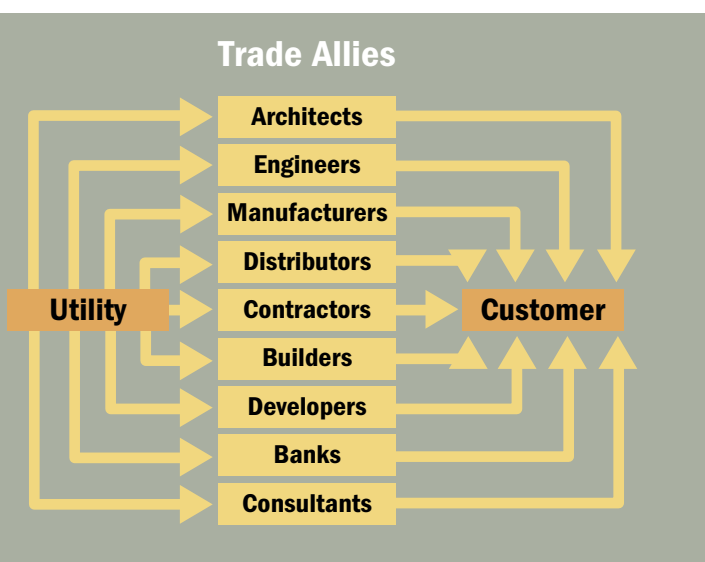
Listed below are various types of financial incentives that may be offered by the utility for renewable energy products for end-use customers:

Renewable Resource Pricing Strategies

Pricing Strategies	Description
Rates	Special rates such as premium, discount, guarantees and time-of-use
Credits	Bill credits for power sent into the grid based on net metering using marginal rates; using average rates
Connection charges	Surcharges, discounts, waivers such as to builders
Rebates	Single payment for purchase and installation of product
Coupons	Certificates with cash value to reduce product purchase price
Loans	Financing at favorable rates including zero interest
Shared savings	Investing in customer facilities with payments made from savings
Leasing	Making regular payments instead of upfront financing with option to purchase

Place or Delivery. Delivering or getting the product to the user's place of business or home is a third key program design consideration. Where the utility is the purchaser, such as for wind energy, delivery can be a crucial part, considering the transmission system and integration requirements.

Where the customer is the user and renewable energy technology or capability is being built onto a facility, two typical options are found. One option is for the utility to arrange installation of the renewable energy product either with its own employees or with contractors. A second option is for the customer to arrange delivery with a third party, often called a trade ally.



A trade ally is any organization that can influence the transaction between a utility and its customers. Trade allies perform valuable services to the customer directly and the utility indirectly. Trade allies are important in:

- educating customers
- marketing and sales
- financing
- developing standards and procedures
- installation, maintenance and repair
- training
- testing
- certification

Utilities can work effectively with trade allies by providing them with standards, training, education materials, sales materials and quality inspection services. Utilities may choose to develop a list of recommended trade allies for specific skill areas such as in engineering, installation and service. Also, customers may be encouraged to secure funds from recommended financial institutions.

Promotion. A fourth design consideration is promotion, a term encompassing education, publicity and sales. Where the utility is the user or buyer of renewable resources, promotion is focused on education and publicity, and the sales process is between the utility and the vendor of renewable resource products. For example, in the case of a wind farm development, the utility purchasing electrical output may wish to promote its activities with customers and others.

There are multiple strategies for marketing where the utility may take the lead, a third party may be encouraged to market its service, or some combination, such as cooperative advertising.

Marketing and promotion are important for new technologies and new programs. There are various possible value propositions just as there are multiple renewable energy program options. For renewable energy programs to succeed, the many potential market participants may need to be educated and indeed sold on the values that can be achieved.

Success in marketing is not only related to education and awareness of participants, but also program stability. If program designs change radically from year to year or even within a year, it is more difficult to attract and retain end-use customers as well as others in the value chain.

Various marketing methods may be adopted. The general categories of marketing include:

- customer education
- direct customer contact
- advertising and publicity

For each of these strategies, various tools are available. Customer education options include:

- brochures
- Web sites
- bill inserts
- speakers bureaus
- direct mailings
- customer seminars

For direct customer contact, consider:

- on-site technical analyses
- workshops
- telemarketing
- seminars
- on-site visits
- inspections
- mall storefronts
- fairs and home shows

For advertising and promotion, consider:

- **mass media:** print, radio, TV and print media
- **personal media:** direct mail, brochures, CDs and Web pages
- **other advertising:** posters, symbols, logos, pencils, key chains and hundreds of other items
- **other promotion:** contests, games, demonstrations, fairs, shows, conferences and meetings



The tools used will depend on such considerations as objectives and costs. Objectives might include maximizing participation in renewable resource programs or maximizing the amount of renewable resources acquired. Cost considerations might include maximizing gross revenues or maximizing net revenues of the organization.

It is also useful to consider market segments in such terms as demographics, facility types, appliance saturations and energy use patterns. These should be considered to optimize budget expenditures for promotion. There is probably some minimum amount that should be spent on promotion, but do not expect a direct relationship between sales and promotion.

It is generally acknowledged that in marketing and advertising, there are diminishing returns. Initial spending on these promotional activities may generate great customer acceptance, participation and sales for the early amounts spent. But higher levels of spending should not be expected to increase sales proportionately. In fact the opposite will occur, so that additional promotional dollars result in smaller increments of participation.

Policy. Government rules and regulations play a larger role in most products than is generally recognized. Whether producing consumer goods or services, from apples to zinc, market success can be depend heavily on compliance with government policies such as health, safety, environment, anti-trust, insurance, and energy regulation. Since this guidebook includes material on public participation, it is important to note that stakeholders need to include regulatory officials in energy, environmental and other agencies.

Government laws and regulations may encourage or discourage certain types of renewable energy products. Government rules may add to costs or may be modified to reduce costs.

For example, building codes may inhibit roof-mounted solar panels or restrict building heights that shade solar arrays for homes and businesses. For situations where the utility is the purchaser of renewable resources, it may need to comply with land use covenants, zoning regulations, environmental restrictions, transmission policies and other public policies.

A complex web of government rules and regulations may need to be negotiated in implementing arrangements by the utility to build or purchase renewable resources. While many municipal utilities may have the power through their boards of directors to modify local policies, extra attention may be needed for county, state and national rules and regulations.

Public policy options to foster and potentially reduces costs for renewable resources include:

- adopting favorable building codes
- encouraging tax incentives
- authorizing green tag programs
- supporting renewable portfolio standards
- harmonizing net metering rules
- standardizing service interconnection requirements

Summary

Once decisions have been made to analyze renewable resource projects or programs in depth, many program or project design considerations must also be featured in. An early consideration is whether to proceed to a full scale program or adopt a more incremental approach such as a pilot program, particularly for customer-focused programs. Another early consideration is to confirm if all utility customers or just participating utility customers are the users of the products being offered under the renewable energy program.

For customer-scale programs, and in some cases for utility-scale projects, five sets of design topics should be reviewed. This systematic review will help ensure that costs and risks are being addressed. This should add confidence to the detailed analysis recommended in the next chapter. This design process should also set the stage for more efficient implementation as discussed in the last chapter of the guidebook. The design topics are summarized in the diagram below to highlight some of the key issues for consideration.

Key Issues in Program and Project Design

Design Topics	Utility Project User	Customer Program User
Product	Quantity, Quality, Timing	Features, Services, Terms
Price	Costs, Bidding	Premiums, Discounts, Financing
Place	Location, Integration	Utility delivery, Trade allies
Promotion	Education, publicity	Marketing, Advertising
Policy	Environment, Safety	Zoning, Safety

This chapter addresses the consideration and methods to measure, analyze and compare renewable energy alternatives. It is organized into four sections:

- An appropriate level of modeling and analysis
- A suggested approach
- Monte Carlo analysis
- Applying a portfolio perspective to evaluate costs and benefits

An Appropriate Level of Modeling and Analysis

One early step in developing a renewable energy strategy is determining what level of modeling and analysis is appropriate. Many larger municipal utilities undergo a rigorous resource planning effort, while for many smaller member-owned utilities, this level of analysis is neither required nor warranted due to their limited resources. However, even smaller utilities undergo some form of resource planning that should be used as the basis to evaluate the impact of adding additional renewables resources into their portfolios. For example, Western Area Power Administration's IRP Regulations (10 CFR Part 905) require firm-power customers to submit IRP type plans.

Larger production cost models provide attractive features useful to a resource planner. They can analyze detailed interactions of dozens or even hundreds of different input variables and related decision factors and provide detailed, hourly dispatch and cost estimates for a service territory or a region. However, these models are heavily dependent upon input assumptions and require a high degree of training and sophistication to properly interpret their output. These models also require significant license fees that can put them out of reach of most smaller, member-owned utilities.

Statistical packages can also be useful. These can be stand-alone statistical packages, or what is referred to as "add-ins" to Microsoft Excel. These "add-ins" can be used with Excel to develop spreadsheet models to analyze data-intensive forecasts to a much greater degree than was possible even a few years ago. These spreadsheet models can simulate scenarios allowing different input variables to fluctuate and then estimate the resulting power prices over a long-term horizon. Much more importantly, they provide these results in only a few minutes or hours, depending upon the complexity of the spreadsheet. This speed and ease of use is better suited for evaluations where alternate scenarios need to be run quickly and is of great value to a team evaluating alternate scenarios such as the impact difference of adding 2 percent or 10 percent renewables to a power portfolio.

The choice of whether its more appropriate to use a production cost model, an Excel spreadsheet-based approach, or some combination of the two, will depend on the specific utility's needs and internal capabilities. Most smaller utilities tend to have forecasts built upon a spreadsheet and do not require the complexity of a production cost model. Howev-

er, the box at left outlines a representative sample of the types of analytical capabilities be provided by the larger production cost models.

This guidebook presents a spreadsheet-based approach suitable for smaller utilities to apply. This results in a simplified model, but still requires some degree of spreadsheet expertise and detailed knowledge of the utility's loads and resource projections to be most useful.

Analytic Capabilities Provided by Production Cost Models

Risk Modeling (stochastic)	Fuel supply
Resource addition logic	DSM
Upgrades for RTO/LMP modeling	Shortage pricing
Evaluation period (hourly vs. daily)	Method of unit outage modeling
Emissions modeling	System flexibility
Modeling support	Loss of load probability
Geographic scope	Report function
Reserves calculation	Data extraction
Demand elasticity	

A Suggested Approach

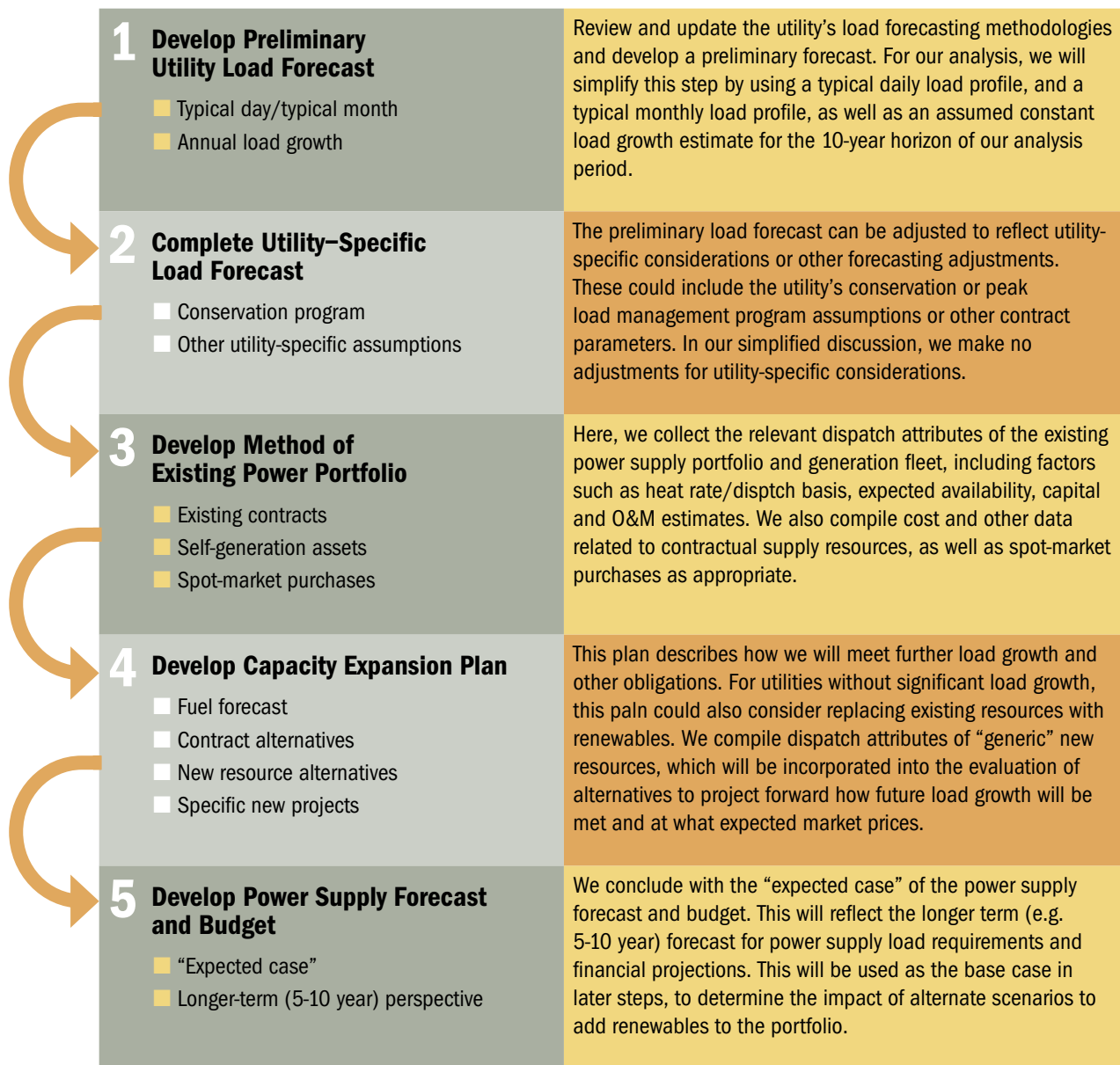
Our suggested approach builds upon the various demand and supply side studies and models that a utility typically has completed as inputs to our analysis. Our approach is broken out in two phases:

- Phase I develops the base case estimate for a utility's power supply forecast and budget. This could be as simple as applying the current methodology used by the utility to develop its power forecast.
- Phase II builds upon this base case forecast to develop a number of alternate potential scenarios. It then assigns probability distributions to key variables and runs simulations against these alternatives to better understand the cost and risk impacts to the total portfolio.

It is important to reiterate that a more simplified methodology for Phase I could be appropriate for smaller utilities, depending upon the detail available from their planning studies. The important factor is that at the end of Phase I, the utility needs a forecast of a 5- to 10-year time horizon, which represents expected power supply requirements and expenditures. One potential methodology for Phase I is described in the figure that follows.

Phase I

Develop Base Case Forecast



Integration Issues and Costs

The topic of integrating wind power into an electric system has received considerable attention and generated much discussion among those responsible for managing the utility transmission and distribution systems. A great deal of research has been completed over the last few years that indicates while there may be some additional costs associated with integrating wind, these costs are modest, especially at low penetration levels.

The Utility Wind Interest Group has sponsored or conducted a number of recent studies that have identified and quantified recent case study examples that review how utilities have addressed integration issues and provide a more recent and accurate indication of the associated costs. This information is specifically identified in the references section at the end of this guidebook, or is available at the UWIG Web site at www.uwig.org.

Phase II of our suggested approach focuses upon developing an analytic capability to understand the cost and risk trade-offs involved with adding different levels of new renewable resources. This phase involves developing the renewables integration module, developing alternate scenarios for adding incremental generation to the portfolio and evaluating the impact to portfolio cost and risk. The steps are discussed in greater detail in the appendix to this guidebook. An overview of our suggested approach for Phase II is described in the following figure.

Phase II

Evaluate Additional Renewables



The steps described in Phase II might at first glance, appear to be overly complex, and too labor-intensive to interest many smaller utilities. However, the general concept is actually fairly straightforward. We are taking our existing forecast from Phase I and using Microsoft Excel to perform a large number of simulations, using different values for our input variables, to estimate the power portfolio costs as these variables change. By looking at a large number of simulated results, we develop better insight to the cost and risk impacts of different scenarios such as adding increasing increments of renewables to the power portfolio.

Monte Carlo Analysis

The power of a Monte Carlo simulation analysis is to test a wide range of uncertain conditions, and to evaluate their overall impact on the end result. A number of different scenarios could also be evaluated instead of just portfolio costs that are considered here. These other scenarios could include different reserve margins requirements, different natural gas price forecasts or legislative events such as imposition of a national carbon tax, if desired. To help simplify the discussion, two scenarios are defined. One scenario assumes 2 percent of the total portfolio is comprised of renewable resources and the other scenario assumes 10 percent.

Once Phase II analysis is completed, a series of workshops or meetings can then be held with various stakeholder groups to walk through the analysis and to educate these groups on the impact that the different input assumptions have on portfolio cost and risk. By running a large number of iterative simulations and examining the results, stakeholders can see that there are a smaller number of input variables that drive the results than they might have thought beforehand. For example, O&M costs and the degree of fluctuation in wind output can have a much smaller impact on total cost and risk than the natural gas forecast used for the analysis.

At these workshops, participants can propose alternative parameters or scenarios to be evaluated, and see for themselves the impact on the end result. This can be a powerful learning tool, as well as allowing each stakeholder's voice to be heard, resulting in greater alignment among stakeholders with the eventual recommended strategy. When stakeholders feel they can have all of their opinions examined in a fair and open manner, the discussion can avoid some of the digressions that can typically occur, and the group can move toward a more fact-based analysis and conclusion.

By using the PC-based application to run hundreds of simulations, the utility will also be in a much better position to estimate the expected impact to portfolio costs of incrementally increasing its power portfolio exposure to specific fuel types (e.g. gas vs. wind) and at what point the attractiveness of incremental addition of a given fuel type begins to decline. This information is critical to determine the overall goals for renewable energy commitments and targets that make the most sense for the utility's stakeholders.

Applying a Portfolio Perspective to Evaluate Costs and Benefits

Modern portfolio theory can provide planners with valuable insight regarding the risk factors affecting individual assets and groups of assets in a power supply portfolio. Risk factors can include load growth assumptions, fuel price forecasts and the costs for spot market replacement power purchases. Applying portfolio principles can quantify how each of these risk factors affect individual assets and the portfolio as a whole.

A portfolio-based perspective of power supply assets also provides a better understanding of how individual assets interact to different planning scenarios and risk factors. In addition, an understanding of the interaction of the assets to each other provides insight to their true strategic value and cost to the enterprise as a whole. The ultimate objective of

this analysis is to develop an understanding of how the utility's power portfolio is affected by different percentage compositions of renewable resources and to use this insight to help develop a target renewable portfolio composition.

To evaluate the portfolio impact from adding incremental amounts of wind generation, it is first necessary to define a dependent function, such as the total portfolio cost, and to examine all the independent variables that affect the costs of the assets individually and the portfolio in aggregate. We then allow the primary input variables to vary, according to some probability distribution that is appropriate for that variable. For example, let us assume that we define the total portfolio cost of a power supply portfolio as follows.

Statistical Covariance Between Variables

Certain risk factors will affect different assets differently, and sometimes in opposite directions. For example, rising natural gas prices will increase the production cost of gas fired plants while having little impact on the cost of base load coal and wind plants. In addition, the spot market price for wholesale electricity will increase as rising gas prices are passed on through to the market. Understanding how these risk factors affect each of the individual assets independently, as well how they affect the entire portfolio, is the next evolution of corporate risk management.

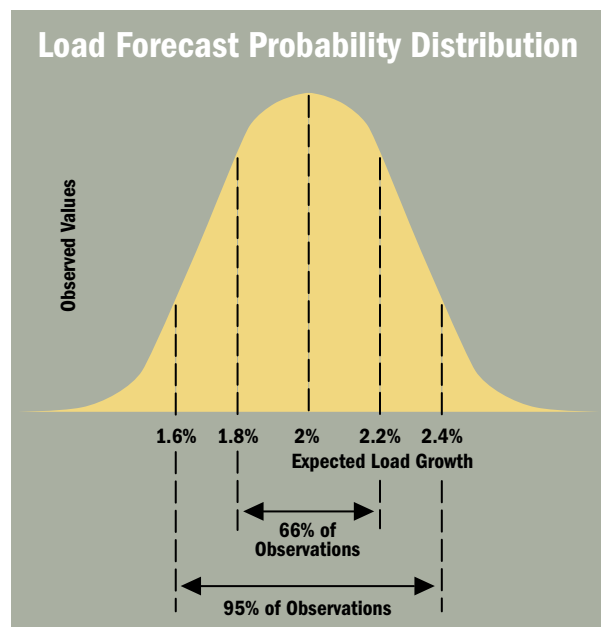
The statistical measure of how different components of an overall react to different risk factors is measured by the covariance between independent variables (in this case, wholesale power prices and wind production costs). Understanding the covariance of wind production costs and how this interacts with the other portfolio cost drivers is the key to understanding the impact of adding incremental amounts of renewables to a portfolio and to quantifying what is an appropriate target percentage for renewables in a portfolio.

$$\text{Total portfolio cost} = \left\{ \text{Load required to serve} \right\} \times \left\{ \left[\left(\text{Owned units} \right) \left(\text{Var + fuel cost} \right) \right] + \left[\left(\text{Energy contracts} \right) \left(\text{Energy cost} \right) \right] + \left[\left(\text{Renewable energy facilities} \right) \left(\text{Renewable energy costs} \right) \right] + \left[\left(\text{Spot energy purchases} \right) \left(\text{Spot energy costs} \right) \right] \right\}$$

When the dependent function has been defined, it is possible to use a PC-based spreadsheet model to calculate total portfolio costs under a range of varying values for the input variables. A statistical package such as @Risk or Crystal Ball can be used as a business simulation tool to examine the economics and underlying risk potential of assets such as wind turbines in a manner not available previously.

In a simplified example, we could calculate the portfolio production cost for a number of different load growth forecasts. For a given utility, it might be reasonable to forecast a load growth of 2 percent annually for the next 10 years. We might further specify that our projected load growth has a probability distribution that is normally distributed, with a mean of 2 percent and a standard deviation of 0.2 percent. This is shown in the probability distribution chart to the left.

Applying the statistical measures to our assumed forecast, the chart at right shows us that we expect a load growth rate of 2 percent, it is also normally distributed, so it has the same chance of being too high as too low. We also know that approximately 66 percent



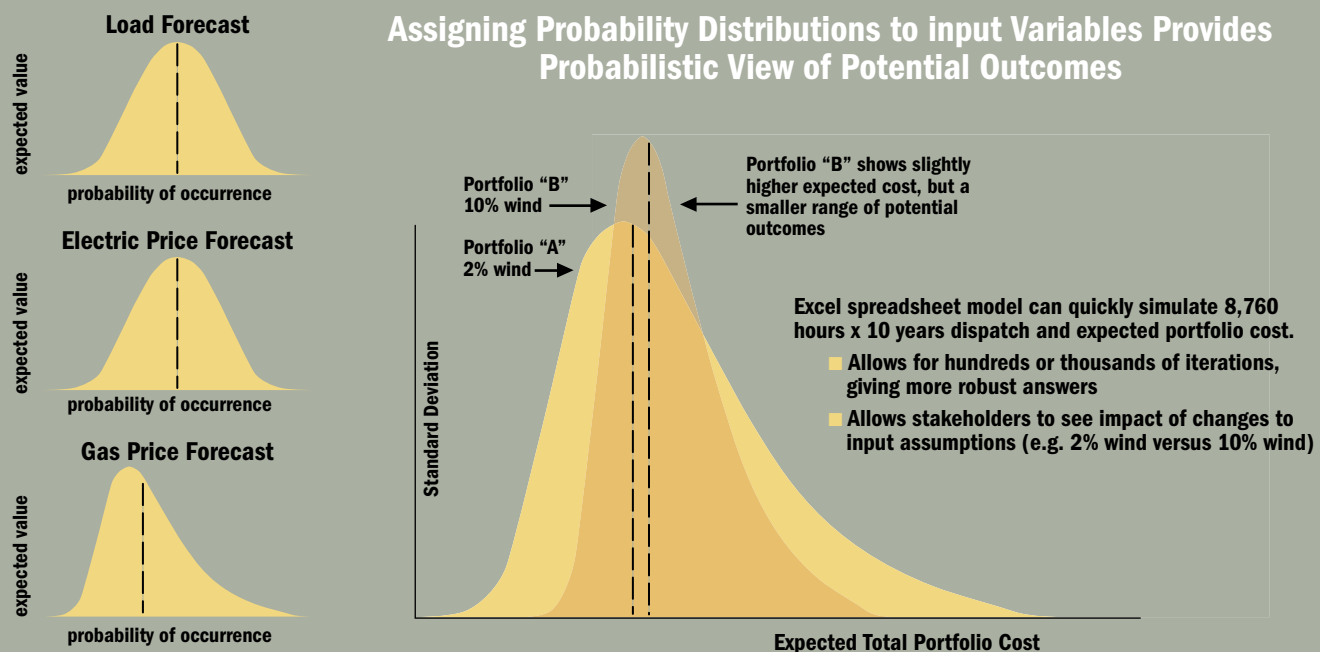
of the time, the actual forecast will be between 1.8 percent and 2.2 percent; (one standard deviation) and that 95 percent of the time, the actual load growth rate will be between 1.6 percent and 2.4 percent (two standard deviations).

For each of these different load growth rates, each asset in the power supply portfolio will react differently, as it will have to produce a varying amount of future generation, depending upon what the actual load growth turns out to be. We can then simulate our expected future by calculating hundreds or even thousands of iterations for a range of potential load growth rates. We estimate a different load growth for each iteration, and then calculate the total portfolio cost for each assumed load growth for each iteration. This gives an expected portfolio cost, which is the mean value from all the iterations, as well as a probability distribution telling us the distribution of calculated portfolio costs for each of the different iterations.

We can apply this same concept to the other primary independent variables that will largely determine the total portfolio costs. In our simplified case, we have identified the three most important variables to consider as the load forecast, the projected electric price forecast and the projected gas price forecast.

When we have estimated the expected value and probability distributions for the input variables, we then calculate total portfolio cost by running a specified number of iterations on the spreadsheet program. The time required to perform these iterations will depend upon how complex the portfolio and its dispatch assumptions are, and what type of computer resources are available. However, even an older PC should be able to run through the 1,000 iterations for a small portfolio with a 10-year planning horizon in a matter of seconds. Even to perform 10,000 iterations would only require a few minutes on most computers.

In our example discussed earlier, we ran through the iterations for two different scenarios. The first scenario assumed 2 percent of energy costs would be met by wind resources and the second scenario assumed 10 percent of future energy costs would be met by wind resources. The results are described in the figure below.



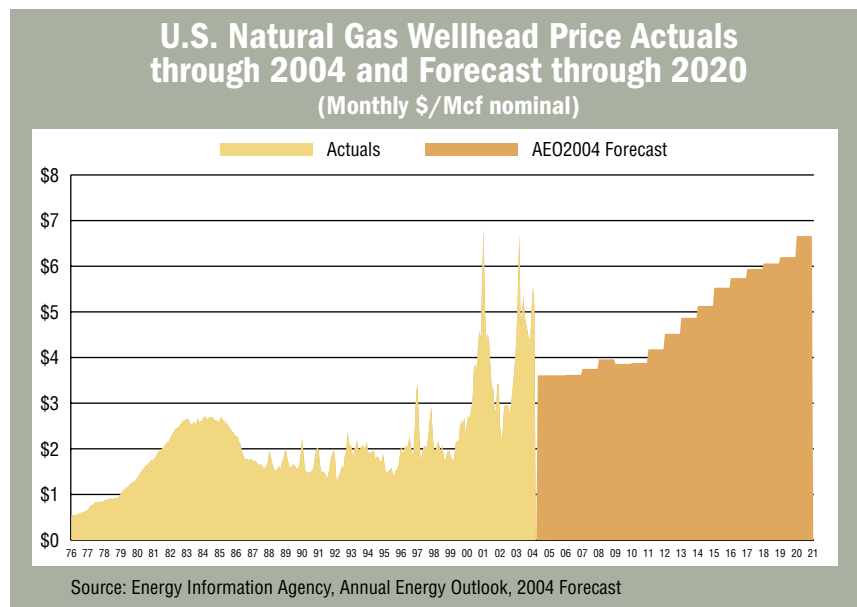
What our previous example illustrates, and what can be seen in the previous figure, is the trade-off between choosing the least cost or the least risk strategy. In our example, our second scenario consisted of 10 percent wind. Current cost and production data indicate that at today's prices, wind is generally still going to have higher construction cost per MW than a traditional gas-fired CCCT option. While wind will have lower fuel and operating expenses than the gas plant, which helps its relative economics, it is still a more expensive economic option on a life-cycle basis. Although it should be pointed out that there are numerous project-specific opportunities where prevailing wind conditions, and electric or gas transmission access and availability could make wind more attractive than a CCCT even strictly on an economic basis.

However, the primary advantage that wind provides a total portfolio is a result of its significantly less volatile fuel costs compared to an alternative such as natural gas. Wind has zero fuel costs and small O&M costs, while natural gas prices have demonstrated extreme price volatility in recent years. When the projected price and assumed volatility for natural gas are incorporated into the simulation, the range of potential gas prices must include some probability that the price for natural gas will spike upward at times. The result of this volatility is that, while the total expected cost of the power supply portfolio is less for the natural gas-based alternative, there is a probability of occurrence that can be measured where a future price of natural gas will make the production cost for the resource greater for gas than for wind.

The trade-off that must be considered and communicated to stakeholders comparing portfolio cost is that renewables might have a slightly higher cost than traditional alternatives under today's assumptions, but the reduced risk exposure to natural gas prices must also be considered. This perspective is especially important for utilities that might be obligated by statute to procure power supply requirements in a "least cost" manner.

The figure at right shows actual historic natural gas prices and the Energy Information Agency's latest forecast. What is immediately evident from this figure is that gas price volatility has increased dramatically, and the current forecast for future prices to trend lower and more stable is not a clear certainty by any means. Especially in light of the extreme magnitude of recent gas price volatilities, least cost may not always be preferable to least risk.

Conducting an assessment using a business simulation tool improves the ability to weigh these trade-offs between costs and risks, and allows stakeholders to better understand how pricing and risk assumptions affect the eventual recommended strategy.



This chapter discusses the challenges and requirements to successfully implement renewable energy goals, strategies and objectives. It is divided into two sections:

- Organizing the implementation team
- Implementation planning work steps

Organizing the Implementation Team

Once the renewable energy goals, strategies, and objectives are approved, the utility should develop a plan to implement these decisions in an organized, well-structured manner. We assume for our implementation planning discussion in this chapter that the CEO has designated the renewable energy project manager and considered and approved specific:

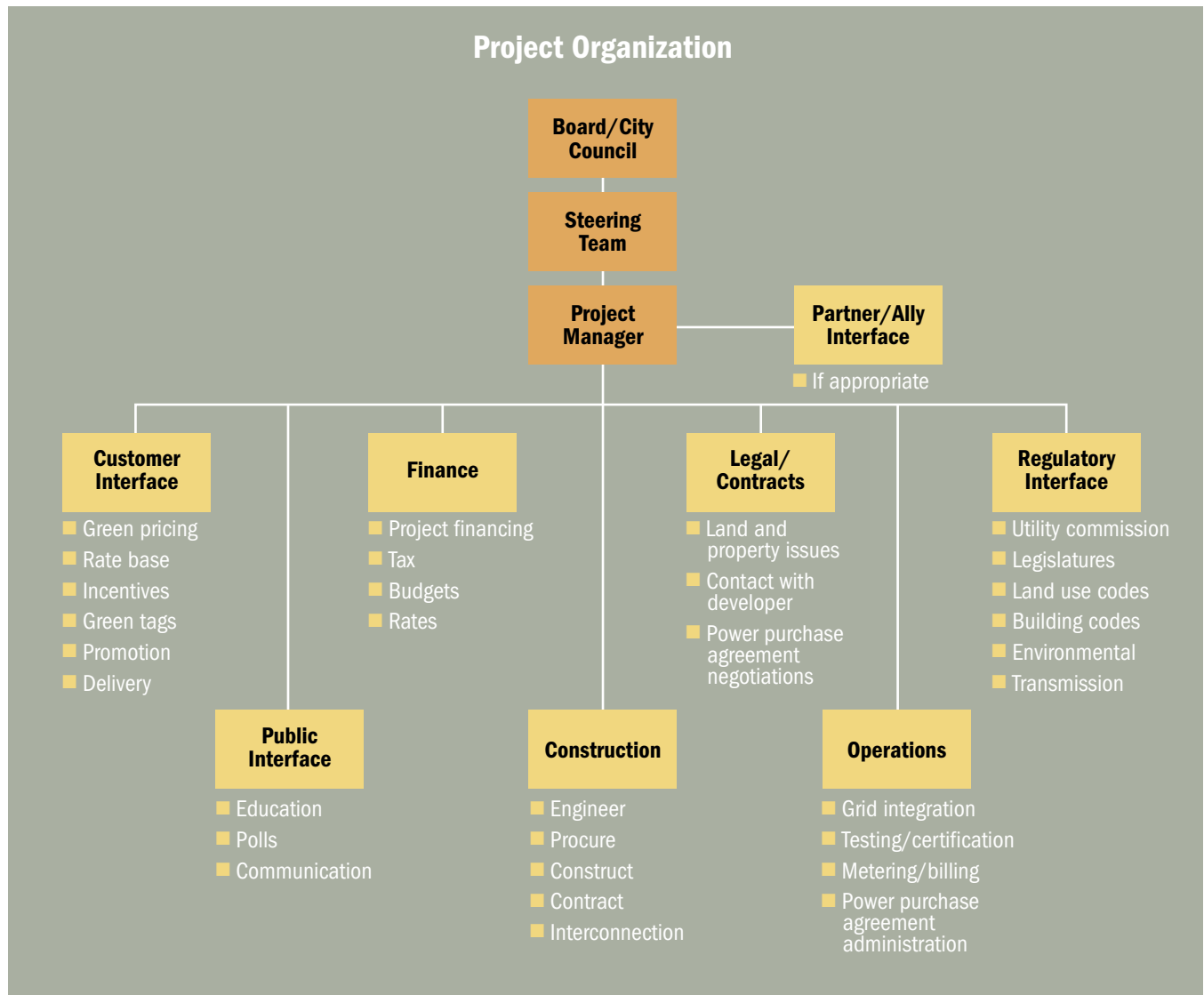
- Goals, strategies and objectives
- Milestone schedules and planning targets
- Budgets and authorization levels

A large number of tasks should be considered and incorporated into the initial implementation team organization and planning. To be successful, the planning effort needs to consider the wide array of functions within the utility that will need to become involved as well.

One of the first steps for the implementation project manager is to create the project organization and ensure the roles are filled with the appropriate people from throughout the utility. As this team is selected, it is useful to consider the following common hazards that many project managers face when assigned a new task, and to take steps early on in the process to ensure these are avoided if at all possible.

- Not providing dedicated resources to perform required tasks, but instead simply “adding it on” to existing job requirements
- Not recognizing the total budget requirement, or allowing for future budgetary authorization review at key milestones
- Not building in schedule contingencies to “check and adjust” as the project develops or as circumstances might change
- Assigning loose responsibility among various project participants without designating lines of authority and accountability
- Informal approach to project management, decision making and progress reporting
- Not being clear about the need for, and use of, outside resources from equipment vendors, contractors and consultants

A representative project organization chart in the figure below provides perspective on how many functions will be involved with the various tasks to be completed. It is recognized that for smaller utilities, one individual may be responsible for two or more of the functions listed, but each function is shown to represent a wide range of internal organizations.

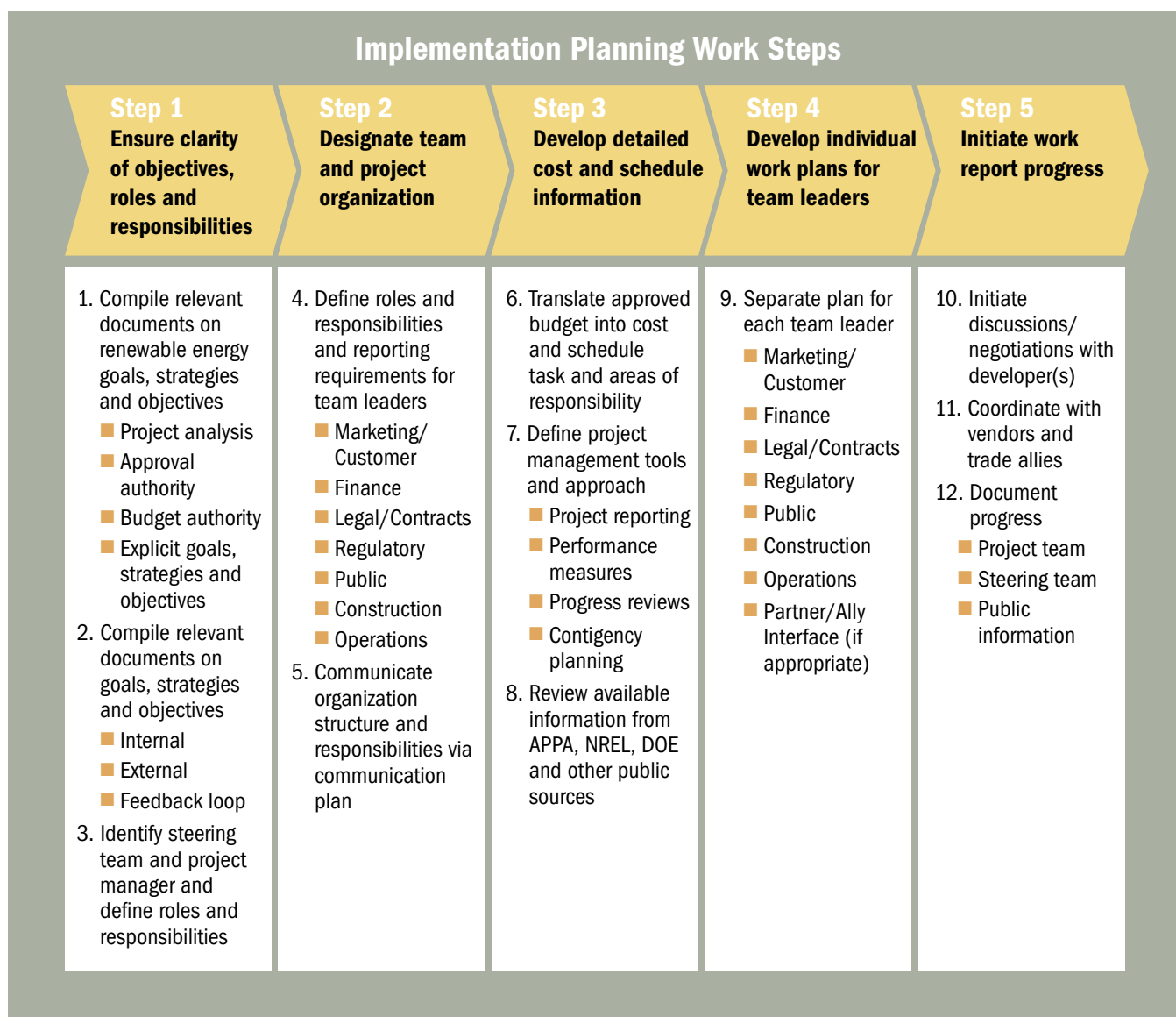


In team-oriented organizations, there may be a steering team and a project team. The steering team provides overall direction and consists of the organization's top management. The project team consists of staff members with functional expertise and responsibility and is led by the project leader. The project team may meet weekly and the steering committee may meet monthly, as one example of how they may interface.

The project organization chart provides an indication of the coordination effort that is required to successfully implement the goals and strategies associated with a large programmatic effort such as a renewable energy strategy. In addition, the time frame for implementation is likely to extend over many months, so the time invested up-front to develop an organized approach and methodology can be expected to pay dividends in the longer term, during implementation.

Implementation Planning Work-Steps

We have defined five suggested steps to be performed during implementation planning before the implementation team is even ready to begin work. These steps are designed to ensure that the team has a well-focused, well-organized approach defined before proceeding. The five steps are illustrated below and described in the following paragraphs.



Step 1 – Ensure clarity of objectives, roles and responsibilities.

To the greatest extent possible, it is important to be explicit regarding program goals and objectives. As discussed earlier in the guidebook, most organizations that successfully implement significant change, or redirect their strategic priorities, also set explicit targets and executive commitments and provide the necessary support to achieve those targets. There will be times when a new initiative such as a new renewable energy strategy might proceed without such specificity, but the implementation manager is well-advised to obtain this level of clarification wherever possible.

Step 2 – Designate team and project organization.

The implementation team might not be as numerous as indicated in the project organization chart shown on page 45. However, each of these functional areas will need to be addressed at some point during implementation. Responsibility for these functions needs to be identified and communicated as part of the communication plan.

Step 3 – Develop detailed cost & schedule information.

It is important to include sufficient administration and project support funding in this early stage of the effort to allow for adequate project management and controls. While the project construction and integration costs of potential new renewable resources can only be estimated at this point in time, detailed cost and schedules can be defined with allowances for contingency as needed. In addition, the project management tools and approach should be defined and understood by all project participants.

Step 4 – Develop individual work plans for team leaders.

Separate work plans should be prepared by each functional team leader and communicated with the rest of the implementation team. These should define expected tasks, schedule milestones and key points of interface with other members of the implementation team.

Step 5 – Initiate work and report progress.

After the detailed planning steps are completed, then the utility is ready to initiate work in a structured, organized manner. This may include a process of identifying, selecting and negotiating with one or more developers. It may include working with vendors, particularly if the resource is being acquired on a long-term basis. Also, contractors and trade allies may be involved in customer-oriented programs that result in the installation of renewable energy equipment on homes and businesses. As the work progresses, it is useful to document and report on progress. Not only does this help the project team better manage the process, it makes efficient use of the steering committee resources. Finally, it may be desirable to report to the public on progress at opportune times.

Summary

As we have stressed throughout this guidebook, each utility is different and will need to address the issues we have discussed in the manner that makes the most sense for their specific needs. The real world rarely unfolds as anticipated, and the utility manager seeking to expand the role of renewables in their portfolio will likely be faced with insufficient funding, unrealistic time schedules and vocal, and sometimes conflicting, opinions from various stakeholder groups.

This guidebook has attempted to identify the major issues and to address how these issues might affect a utility manager's thought process in looking at renewable energy alternatives.

We have also attempted provide a framework for evaluation and decision-making that results in a more thorough evaluation of alternatives, involving all interested stakeholders in a process that is pursued together, so that all participants feel that their viewpoints have been adequately considered to ensure greater support for the strategies chosen.

It has been said the three functions of management are to plan, organize and implement. And of these, implementation, it can be argued, is the most important, since without action, nothing happens. This chapter offers an outline of the functions of likely importance in organizing a renewable energy project or program. It recognizes that for small utilities, one person may be responsible for multiple functions. The chapter concludes with implementation steps. By following the five steps, there is greater assurance of a successful project brought in on-time, within budget and supported by the customers.

Notes

Chapter 2

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- Western Area Power Administration and U.S. Department of Energy, *DSM Pocket Guidebook – Volume 5: Renewable and Related Technologies for Utilities and Buildings*, National Renewable Energy Laboratory, undated.

Chapter 5

- Jim Patterson, "The Energy Grows Greener," *Public Power*, July-August 2003, p. 13.
- American Public Power Association, www.appanet.org
- American Public Power Association Governing in a Changing Marketplace, January 15-17, 2004 Scottsdale Arizona

Chapter 6

- Examples or recent operational practices can be found on the Utility Wind Interest Group (UWIG) web site from the Fall 2003 Technical workshop: <http://www.uwig.org/TechnicalWorkshop03-wa.html>
- UWIG also helped sponsor an operating impact study of the Xcel system in Minnesota which is available at <http://www.uwig.org/operatingimpacts.html>.
- Studies that are available thru UWIG should inform analyses of wind in utility systems. In addition, there are two recent papers that summarize recent integration studies that have been done in the U.S. that provide additional information on integration impacts available at the Utility Wind Interest Group web site www.uwig.org
- Wind Power Impacts on Electric-Power-System Operating Costs: Summary and Perspective on Work to Date, March 2004. J. Charles Smith, NexGen, Ed DeMeo, Renewable Energy Consulting Services, Brian Parsons and Michael Milligan, National Renewable Energy Laboratory. Presented at the Global Windpower Conference, Chicago, IL. March 2004
- Grid Impacts of Wind Power: A Summary of Recent Studies in the United States. Brian Parsons and Michael Milligan, National Renewable Energy Laboratory; Bob Zavadil and Daniel Brooks, Electrotek Concepts; Brendan Kirby, Oak Ridge National Laboratory; Ken Dragoon, PacifiCorp; Jim Caldwell, American Wind Energy Association. Presented at the *European Wind Energy Conference*, Madrid, Spain. June 2003.

Appendix 1 Resources

This appendix lists additional sources of information on renewable energy alternatives. It should be pointed out that most of the tools and other information presented in this section is extracted from the Public Renewables Partnership Web site at www.repartners.org.

General Information Resources

Topic / Website	Resource Description
Wind	
http://www.awea.org/utilityscale.html	Utility scale wind
http://www.eere.energy.gov/windpoweringamerica/wpa/small_wind.asp	Small scale wind
http://www.repartners.org/members/pdcstechno.htm	Wind technology case studies
http://www.eere.energy.gov/windandhydro/wind_potential.html	Wind resource maps
http://www.repartners.org/members/toolsident.htm	Tools for identifying and screening wind energy projects
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model
http://www.repartners.org/keycontact.htm	Key wind industry contacts
http://www.greentia.org/index.php	Wind supplier information
Solar Power	
http://www.eere.energy.gov/solar/	DOE solar energy technologies program
http://www.repartners.org/members/pdcstechno.htm	Solar technology case studies
http://rredc.nrel.gov/solar/old_data/nsrdb/	National solar radiation data base
http://www.eere.energy.gov/state_energy/states.cfm?state	State renewable energy potential
http://www.repartners.org/members/toolsident.htm	Tools for identifying and screening solar energy projects
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model
http://www.repartners.org/keycontact.htm	Key solar industry contacts
http://www.greentia.org/index.php	Solar supplier information
Geothermal Power	
http://www.eere.energy.gov/geothermal/powerplants.html	Overview of Geothermal power technologies
http://geothermal.id.doe.gov/what-is.shtml	
http://www.eere.energy.gov/geothermal/directuse.html	Direct use applications
http://www.eere.energy.gov/geothermal/heatpumps.html	Ground source heat pumps
http://www.geothermal-biz.com/utilities.htm	Why utilities choose geothermal energy
http://geoheat.oit.edu/dusys.htm	Geothermal Resource Map of US
http://geothermal.inel.gov/maps-software.shtml	
http://geoheat.oit.edu/colres.htm	More detail about where direct use applications can be found
http://www.repartners.org/members/toolsident.htm	Tools for identifying and screening geothermal energy projects
http://geothermal.inel.gov/geot-s2.shtml	
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model
http://www.repartners.org/keycontact.htm	Geothermal industry contacts:
http://www.greentia.org/index.php	Geothermal supplier information
Hydropower	
http://www.eere.energy.gov/windandhydro/hydro_plant_types.html	More information on hydropower plants
http://hydropower.inel.gov/hydrofacts/default.shtml	General information on hydropower
http://hydropower.inel.gov/resourceassessment/states.shtml	DOE report on low-impact hydro sites
http://www.eere.energy.gov/state_energy/states.cfm?state=	State renewable energy potential
http://hydropower.inel.gov/resourceassessment/software/	Hydropower evaluation software
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model
http://www.repartners.org/keycontact.htm	Key hydro industry contacts
http://www.greentia.org/index.php	Hydro supplier information

Bioenergy

http://www.eere.energy.gov/biomass/biomass_basics.html	More information on biomass
http://www.eere.energy.gov/state_energy/tech_biomass.cfm?state=AK	National biomass resource map
http://www.eere.energy.gov/biomass/biomass_feedstocks.html#avail	Information on resource availability
http://www.eere.energy.gov/state_energy/states.cfm?state=	State renewable energy potential
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model
http://www.repartners.org/keycontact.htm	Key biomass contacts
http://www.greentia.org/index.php	Bioenergy Supplier information

Hydrogen

http://www.eere.energy.gov/hydrogenandfuelcells/	Comprehensive DOE hydrogen page
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Ocean Energy

http://www.eere.energy.gov/RE/ocean.html	More information on ocean energy
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Customer Scale Renewable Technologies

http://finder.rmi.org/	Community energy finder
http://www.focusonenergy.com/page.jsp?pagelid=538	PV watts calculator
http://www.consumerenergycenter.com/pv4newbuildings/	PV new construction tool kit
http://www.greenbiz.com/toolbox/tools_third.cfm?LinkAdvID=43007	Sustainable design tools
http://www.consumerenergycenter.com/renewable/estimator/	Clean power estimator
http://www.deforum.org/debasic.asp	Distributed energy calculator
http://analysis.nrel.gov/windfinance/login.asp	Wind project finance calculator
http://www.eere.energy.gov/femp/information/download_fresa.cfm	Federal renewable energy screening assistant
http://www.eere.energy.gov/buildings/tools_directory/	Building energy software tools
http://hydropower.inel.gov/resourceassessment/software/	Hydropower evaluation software
http://analysis.nrel.gov/retfinance/login.asp	Renewable energy finance model:
http://geothermal.inel.gov/geot-s2.shtml	Software for analyzing geothermal direct use system economics
http://rredc.nrel.gov/solar/calculators/PVWATTS/	PV watts performance calculator
http://www.thegreenpowergroup.org/gpat/	Green power analysis tool
http://www.greentia.org/index.php	Renewable energy supplier information:
http://www.repartners.org/members/geocase/GeoHeatPumps_Introduction.htm	Geothermal heat pump case studies
http://www.appanet.org/publications/index.cfm?category=2&id=1013U01	APPA power supply RFP guide
http://www.appanet.org/publications/index.cfm?category=2&id=779	APPA Introduction to Financing Public Power Guide

Renewable Energy Assessment Tools

Wind

Wind Engineering Mini Codes. Collection of mini codes related to Wind Power Engineering

<http://www.ceere.org/rerl/projects/software/mini-code-overview.html>

WndScreen3. wind/diesel systems screening model

<http://www.ceere.org/rerl/projects/software/wind-screen3-overview.html>

The Utility Wind Resource Assessment Program database was prepared by the Utility Wind Interest Group to technically and financially support utilities conducting wind resource assessments

<http://www.uwig.org/uwrprotocols.htm>

The Union of Concerned Scientists has produced Assessing Wind Resources: A Guide for Landowners, Project Developers, and Power Suppliers intended to guide developers through the process of site assessment. It provides practical information on how to develop reliable estimates of the wind resource and electricity production at a given site. This includes information on how to measure wind speeds and direction; how to qualify your land's potential for wind projects; how certain variables affect wind production costs and return on investment; what information is typically needed by banks and investors to finance a project; and where to look for additional information.

http://www.uscusa.org/clean_energy/renewable_energy/page.cfm?pageID=1013

Wind Power Map.org's Northwestern United States Wind Mapping Project's new high-resolution, state-of-the-art maps of wind energy potential are now available for the Northwest. Resource estimates are easily accessible to the public through an interactive Geographic Information System Web site. Maps are provided at state, county and utility scale.

<http://www.windpowermaps.org/default.asp>

TrueWind Solutions TrueWind Solutions provides state wind resource maps

http://www.truewind.com/htm/reports_pubs.htm

For more information on wind resource assessment, see Wind Resource Page.

<http://www.wapa.gov/es/prp/wind/wpblows.htm>

Solar Photovoltaic

PV New Construction Toolkit

<http://www.consumerenergycenter.com/pv4newbuildings/>

PVWATTS calculates electrical energy produced by a grid-connected photovoltaic system. Currently, PVWATTS can be used for locations within the United States and its territories.

<http://redc.nrel.gov/solar/calculators/PVWATTS/>

Sustainable By Design provides a suite of shareware tools to aid with solar design and building-energy analysis.

http://www.greenbiz.com/toolbox/tools_third.cfm?LinkAdvID=43007

For more information on solar resource assessment, see Solar Resource Page

<http://www.repartners.org/solar/pvresources.htm>

Geothermal

For information on geothermal resource assessment, see Geothermal Resource Page.

<http://www.repartners.org/geothermal/georesources.htm>

Biomass

For information on biomass resource assessment, see Biomass Resource Page.

<http://www.repartners.org/biomass/biosources.htm>

Green power

Green Power Analysis Tools permit corporate managers to analyze the economic and environmental attributes of one or more green power projects.

<http://www.thegreenpowergroup.org/gpat/>

Hydropower

Hydropower potential of the United States

<http://hydropower.inel.gov/resourceassessment/>

Project Economics Tools

All Renewables

Clean Power Estimator is an economic evaluation software program the California Energy Commission is licensing for use from Clean Power Research. The program provides California residential and commercial electric customers a personalized estimate of the costs and benefits of investing in a photovoltaic solar or small wind electric generation system.

<http://www.consumerenergycenter.com/renewable/estimator>

<http://www.clean-power.com/>

"The Community Energy Opportunity Finder is an interactive tool that will help you determine your community's best bets for energy solutions that benefit the local economy, the community, and the environment."

<http://finder.rmi.org/>

RETFinance is used to calculate cost of energy of biomass, geothermal, solar, and wind based on modifiable project assumptions; the program also allows users to store and change multiple projects.

<http://analysis.nrel.gov/retfinance/login.asp>

RETScreen International is used to analyze the technical and financial viability of renewable energy projects. These tools make it easier for stakeholders to consider the financial feasibility of renewable energy projects at the critically important initial planning stage while significantly reducing the costs of assessing potential projects. Some of the enabling tools include renewable energy project analysis software models and manuals; international product and weather databases; project case studies; and university textbooks. RETScreen assesses both large and small scale, on-grid and off-grid wind, photovoltaic, small hydro, solar thermal, passive solar, biomass heating and ground source heat pumps.

<http://retscreen.gc.ca>

Wind

Distributed Energy Calculator

<http://www.deforum.org/debasic.asp>

The National Renewable Energy Laboratory's Wind Project Finance Calculator allows users to create new (or modify an existing) project by entering values for numerous assumptions step-by-step, until enough information has been entered to calculate the project's cost of electricity.

<http://analysis.nrel.gov/windfinance/login.asp>

Windustry's Wind Project Calculator was developed to assist farm owners and operators in evaluating the economics of installing a wind turbine on their farms to provide electricity for the farm and home. Windustry also provides a directory of national wind maps resources.

<http://www.windustry.org/calculator/default.htm>

<http://www.windustry.org/resources/windmaps.htm>

The National Wind Coordinating Committee has produced a report Guidelines for Assessing the Economic Development Impacts of Wind Power designed to guide the assessment of the economic impacts of wind power development. The purpose of the guidelines is to identify the most important factors that should be considered in economic impact analyses of wind power development as well as to provide a consistent basis for comparing the impacts across studies.

<http://www.nationalwind.org/pubs/economic/guidelines.pdf>

Geothermal

Financing Geothermal Development from Geothermal-biz.com takes a look at types of geothermal projects, direct use costs, electricity generation costs, financing challenges, sources of financing, state and federal incentives.

http://www.geothermal-biz.com/Battocletti_Portland_620_2.pdf

<http://www.geothermal-biz.com/>

Geothermal resource maps have been developed by the U.S. Department of Energy to assist states, utilities and others, interested in identifying geothermal resource potential for use in power generation and direct use applications.

<http://geothermal.id.doe.gov/maps-software/>

Green House Gas

Greenhouse Gas Equivalency Calculator

<http://www.usctcgateway.net/tool>

Science Applications International Corporation, under a grant from the U.S. DOE, has developed a new project screening software tool for distributed generation applications. The Distributed Generation Analysis Tool provides assessments of DG applications in the form of a 20-year life cycle cost analysis and environmental impact assessment and predicts successful projects.

<http://www.eere.energy.gov/distributedpower/news/134.html>

Project Implementation and Integration Tools

General Renewables

The GREENTIE Project Broker Facility is a tool to help you source appropriate supplier organizations for your clean energy project from the GREENTIE Directory. The Directory contains information on more than 5,000 suppliers around the world whose clean energy technologies help to reduce greenhouse gas emissions. The Broker takes you through a step-by-step process, designed to gather information about your project and requirements, and then matching them to the most appropriate organizations that may be able to help you out. The Broker then allows you to send information to those suppliers it finds to match your project profile.

http://www.greentie.org/project_broker/

The Federal Renewable Energy Screening Assistant Version 2.5 allows energy auditors in the DOE SAVEnergy Program to quickly evaluate renewable energy opportunities and energy systems options for possible inclusion in a facility's energy program. The program is a supplement to the energy and water conservation audits that will be completed for all Federal buildings and will flag renewable energy opportunities by facilitating the evaluation and ranking process.

<http://www.eere.energy.gov/femp/techassist/softwaretools/softwaretools.html#fresa>

The DOE Office of Building Technology, State and Community Program has descriptions of 265 energy-related software tools for buildings, with an emphasis on using renewable energy and achieving energy efficiency and sustainability in buildings.

http://www.eere.energy.gov/buildings/tools_directory/

Wind

The Iowa Department of Natural Resources wind programs Web site provides a number of reports on wind power including, "Wind Analysis Guidelines," "Analysis of Delivering Wind Energy to High Load Centers in the Midwest," and "Wind Hybrid Study."

<http://www.state.ia.us/dnr/energy/MAIN/publications&Reports.html#RenewableEnergyPublications>

Recognizing the emerging popularity of wind as a distributed generation application, the Utility Wind Interest Group has organized this effort to assess the impacts of small-scale wind generation on utility distribution networks. The primary goal of the Distributed Wind Impacts Project is the development of a set of tools to aid utility distribution and planning engineers in analyzing wind generation at the distribution system level. The tools consist of technical information resources and a set of engineering software application tools.

<http://www.uwig.org/uwigdistwind/>

The Utility Wind Interest Group has released a summary report, Wind Power Impacts on Electric-Power-System Operating Costs , which includes results from studies conducted on the power systems of Xcel Energy, Bonneville Power Administration, PJM, We energies and others. The study results, which are linked to the penetration of wind on a given system, show a range of \$1.47/MWh for 7 percent penetration in BPA's system to a high of \$5.50/MWh for much higher penetration of 20 percent in PacifiCorp's system. The report also addresses integration issues that still warrant investigation.

<http://www.uwig.org/operatingimpacts.html>

AWEA's small wind toolbox is a resource for individuals seeking to install a small wind energy system and for individuals, policy makers or others interested in improving opportunities for small wind energy use.

<http://www.awea.org/smallwind/toolbox/default.asp>

For more information on integrating wind, see the Wind Power Integration Page.

<http://www.wapa.gov/es/prp/wind/wpintegration.htm>

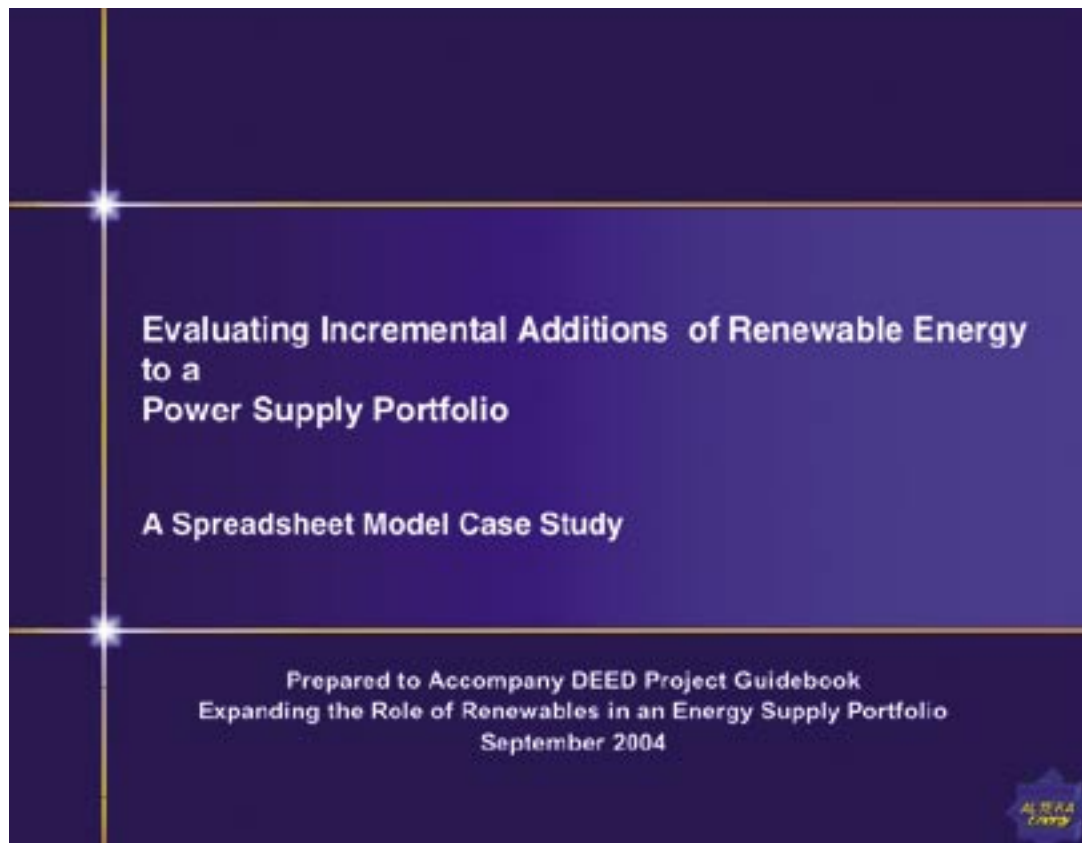
Solar

The purpose of A Guide to Photovoltaic System Design and Installation is to provide tools and guidelines for the installer to help ensure that residential photovoltaic power systems are properly specified and installed, resulting in a system that operates to its design potential. This document sets out key criteria that describe a quality system and key design and installation considerations that should be met to achieve this goal. This document deals with systems located on residences that are connected to utility power and does not address the special issues of homes that are remote from utility power.

http://www.energy.ca.gov/reports/2001-09-04_500-01-020.PDF

For more information on connecting solar to the grid, see the Grid-Connected PV page.

<http://www.repartners.org/solar/pvgrid.htm>



Acknowledgement

This case study utilized loads and resource information for Gila Resources in Safford Arizona. The analysis was used to present an approach to screening and modeling portfolio impacts to a power portfolio. While the analysis was based upon Gila resources' portfolio data and transmission situation, the results are intended to be illustrative only and do not present an entirely complete description of the evaluation. They were simplified to describe the concept and approach.

Considerable support and insight was provided by K. R. Saline & Associates, PLC of Mesa Arizona who provide resource evaluation and analytic support to Gila Resources, and without whom, this case study would not have been possible.

Purpose of this case study

This case study was developed to illustrate an analytic approach and methodology to evaluating renewable energy alternatives

The case study describes steps to screen alternatives to identify feasible alternatives for further considerations

- How to use resource maps and other decision tools to identify and assess alternatives
- Provide a framework for analysis that can then be built upon and refined
- Provide the analytical elements to begin evaluating the cost vs. risk tradeoffs and their impact to the total power portfolio

The case study describes the steps to begin an analysis, it does not provide the final answer

- Critical to develop project-specific information as that becomes known
- We have simplified some detailed information on transmission and contractual details to focus discussion on conceptual approach

This case study does not present a detailed solution for Gila Resources, but it does tee-up important questions

- What is the cost break-even point that renewables are more attractive on an economic basis?
- What transmission or other obstacles need to be solved to make renewables make sense
- What level of cost and risk is Gila comfortable pursuing?

Overview of Gila Resources

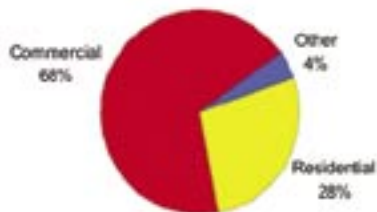


- Municipal utility serving the City of Safford, in Graham County Arizona
 - 3,711 customers
 - 10 employees
 - \$5.265 million retail revenue*
- Receives federal preference power that is transported by Arizona Electric Cooperative (AEPco) and Graham County Electric Cooperative (GCEC)
 - a. from Western's Federal Transmission lines, thru AEPco's lines to it's Apache substation and then into it's Dos Conados substation
 - b. then delivered to Gila's 8th Ave. substation

* 2001 data as reported in APPA Annual Directory & Statistical Report (2003)

Overview of Gila Resources' Customer Base

Gila Resources Sales by Customer Class



Customer	Annual Electric Revenues (\$)	% Total Gila Resource's Revenue
Mt. Graham Hospital	346,124	7%
Safford Unified Schools	247,974	5%
City of Safford	205,064	4%
Thriller Supermarket	155,089	3%
Graham County Government	124,021	2%
Impressive labels	100,136	2%
K Mart Corp	93,230	2%
McDonalds	49,706	1%
QWEST	42,673	1%
Omega Healthcare	42,157	1%
Total	1,456,174	27%

* 2001 data as reported in Gila Resources' first 5-Year IRP Update (2002)

Gila Resources Case Study

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Altira Energy, Inc.

Analyzing the potential increase of wind power to Gila Resource's portfolio

Resource Assumption

- Wind is the resource analyzed for this case study. Other resources that could be considered include geothermal, solar, or landfill gas
- Two scenarios considered for evaluation
 - Add 350 kW of renewables (2%) in 2005
 - Add 1,800 kW of renewables (10%) in 2005

Integration Assumption

- the renewable energy displaces the energy currently provided by short-term market resources
- The output is sold to the City of Safford, Graham County, and to the Unified Schools
- the renewable energy is produced inside the city of Safford or accessible to their 69kV network

Location Assumption

- Without a detailed site assessment, there is no way to know if a viable wind resource can be located in the city of Safford or an area accessible to the 69kV network. However resource maps indicate there are a small number of Class 3-4 areas in the general vicinity.

Arizona State Wind Map



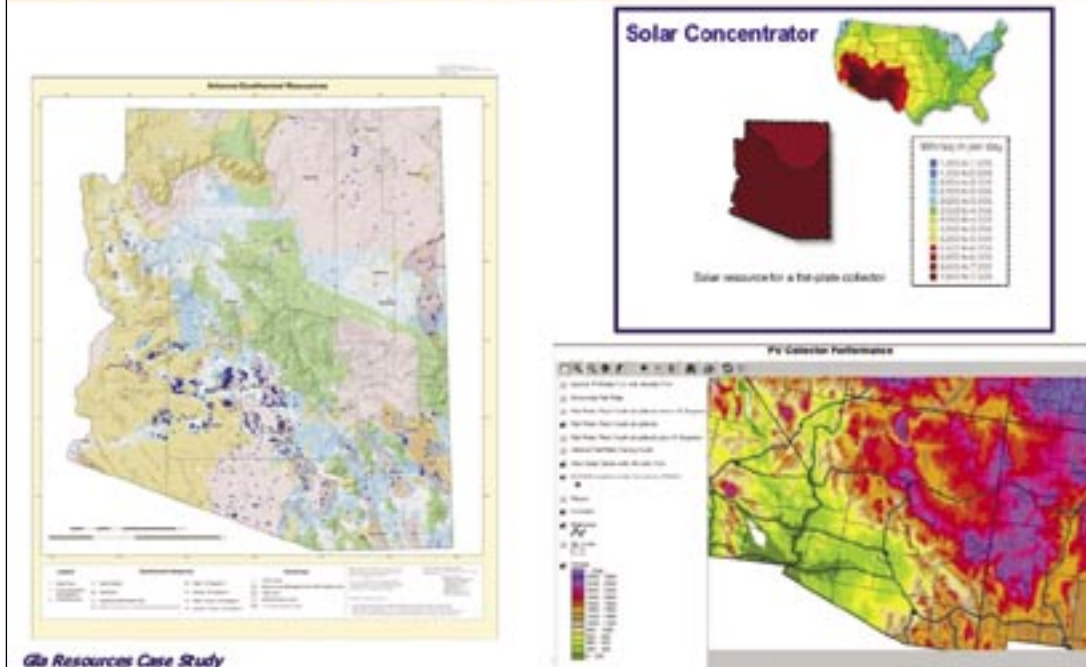
Focus on Graham County Area



Gila Resources Case Study

6

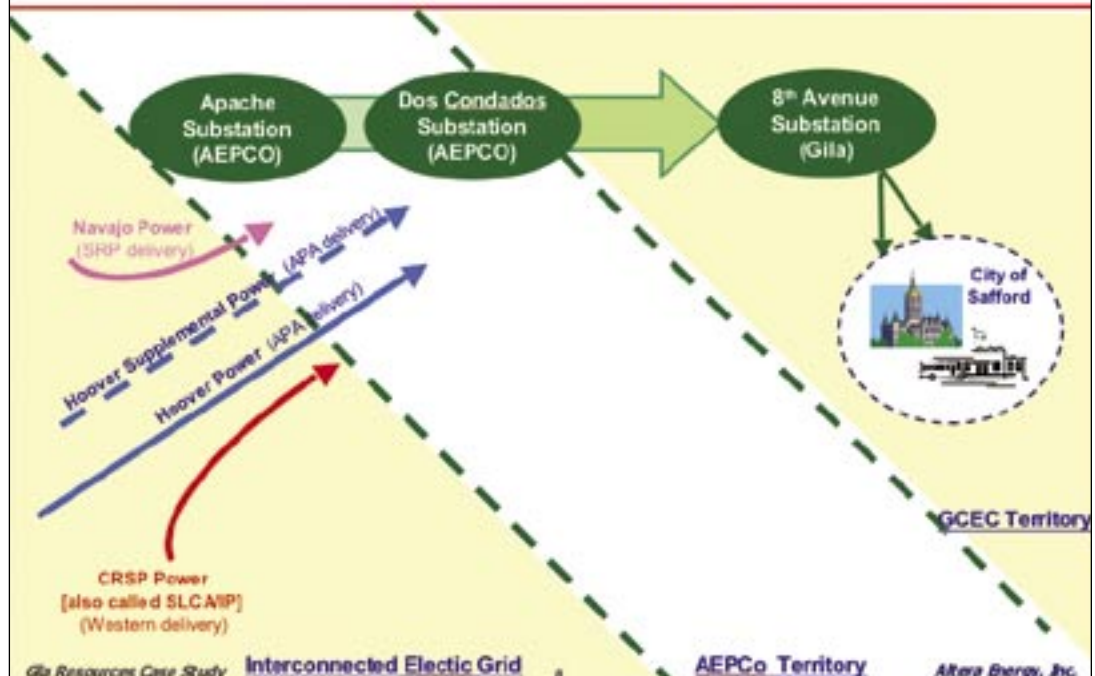
While this case study looks at wind, other potential sources of renewable energy could also be considered. A useful starting point is a renewable resource map of the state



Gila Resources Case Study

Gila Territory

There are currently three primary power supply sources (solid line arrows) and two alternate sources for supplemental supply (dotted line arrows)



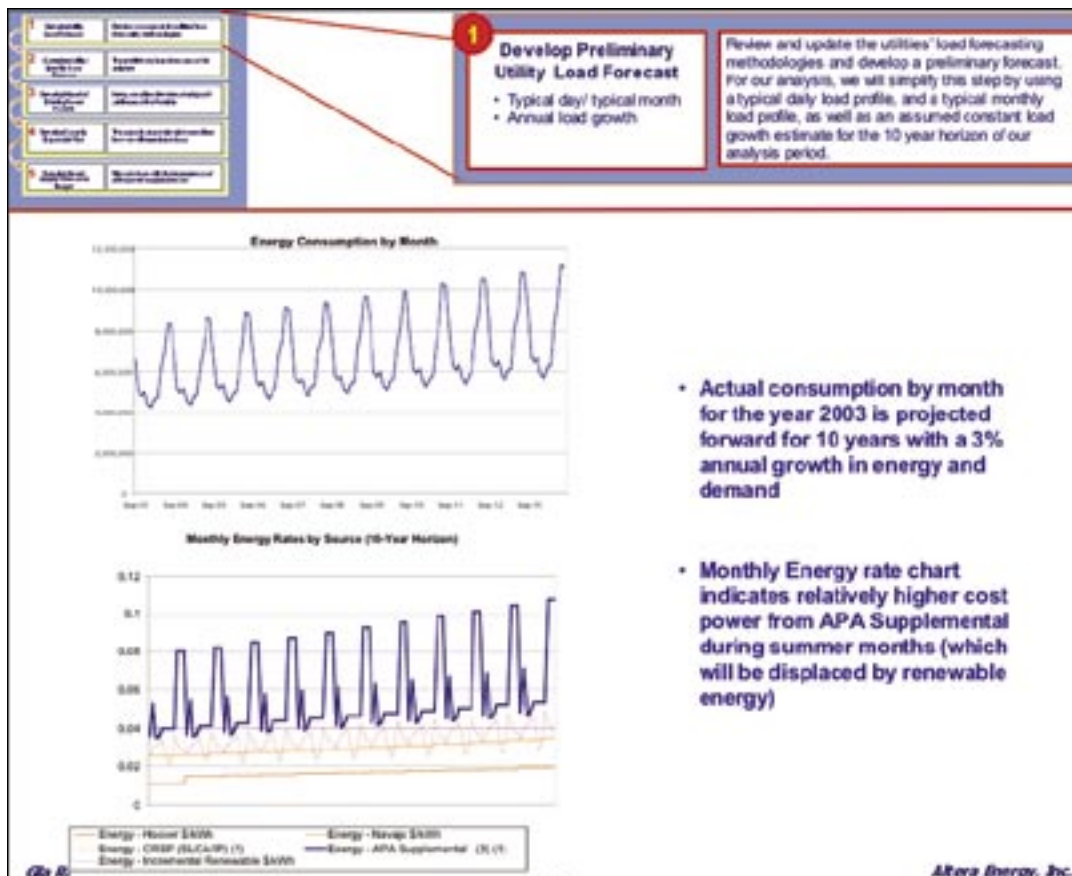
Gila Resources Case Study

Interconnected Electric Grid

AEPCo Territory

Altira Energy, Inc.

This case study follows the 10-step approach described in the Guidebook



1. Develop Preliminary Utility Load Forecast	Review and update the utilities' load forecasting methodologies and develop a preliminary forecast.
2. Complete the Utility Load Forecast	For our analysis, we will simplify this step by using a typical daily load profile, and a typical monthly load profile, as well as an assumed constant load growth estimate for the 10 year horizon of our analysis period.
3. Develop the Load Growth Forecast	
4. Develop the Conservation Program	
5. Develop the Peak Load Forecast	

1 Develop Preliminary Utility Load Forecast

- Typical day/typical month
- Annual load growth

Review and update the utilities' load forecasting methodologies and develop a preliminary forecast. For our analysis, we will simplify this step by using a typical daily load profile, and a typical monthly load profile, as well as an assumed constant load growth estimate for the 10 year horizon of our analysis period.

Hourly Load for January 2003

Hourly Load for 12-Months 2003

- Hourly data can also be used if readily available and if a greater degree of precision is required
 - Illustrates the variability between days and within the 24-hour period
 - Could be important if demand charges are significant
- Detailed econometric, or end-use forecasts can be done on this data or it also can be projected forward with an assumed annual growth rate (over the same hour in the previous year)

Gla Resources Case Study
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Altera Energy, Inc.

1. Develop Preliminary Utility Load Forecast	Review and update the utilities' load forecasting methodologies and develop a preliminary forecast.
2. Complete the Utility-Specific Load Forecast	For our analysis, we will simplify this step by using a typical daily load profile, and a typical monthly load profile, as well as an assumed constant load growth estimate for the 10 year horizon of our analysis period.
3. Develop the Load Growth Forecast	
4. Develop the Conservation Program	
5. Develop the Peak Load Forecast	

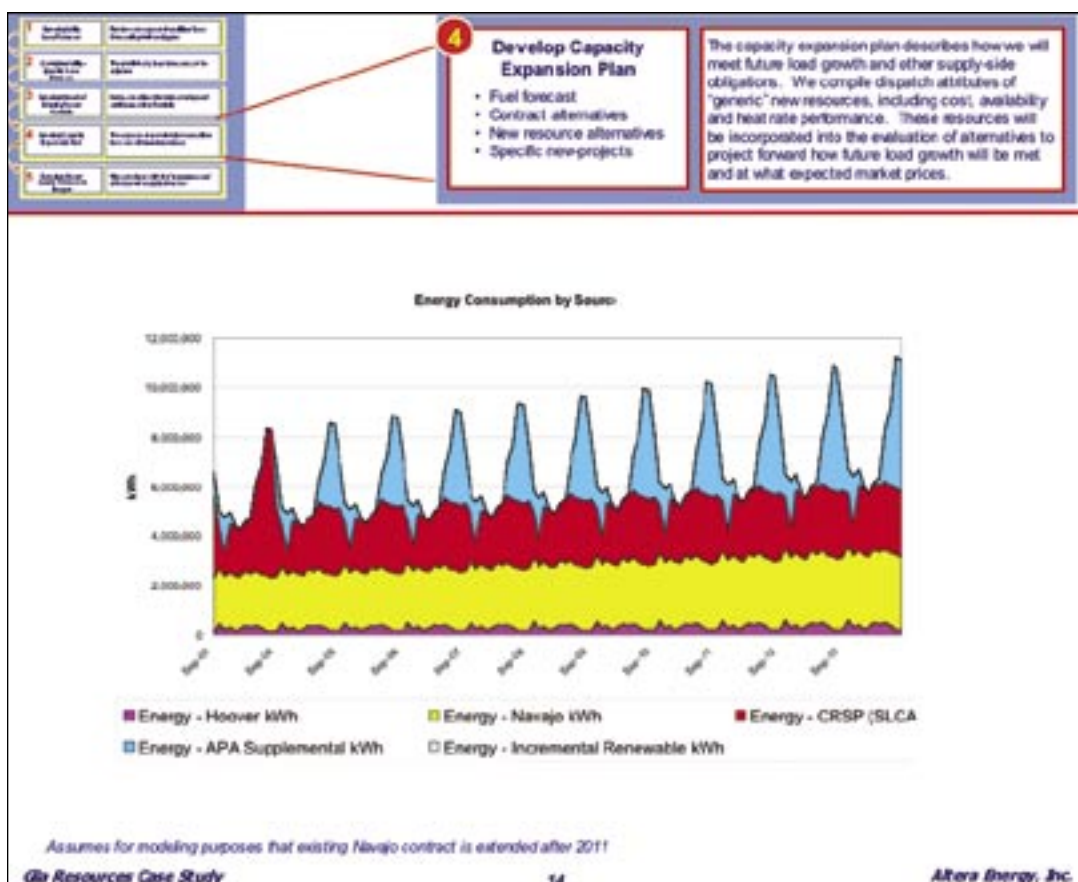
2 Complete Utility-Specific Load Forecast

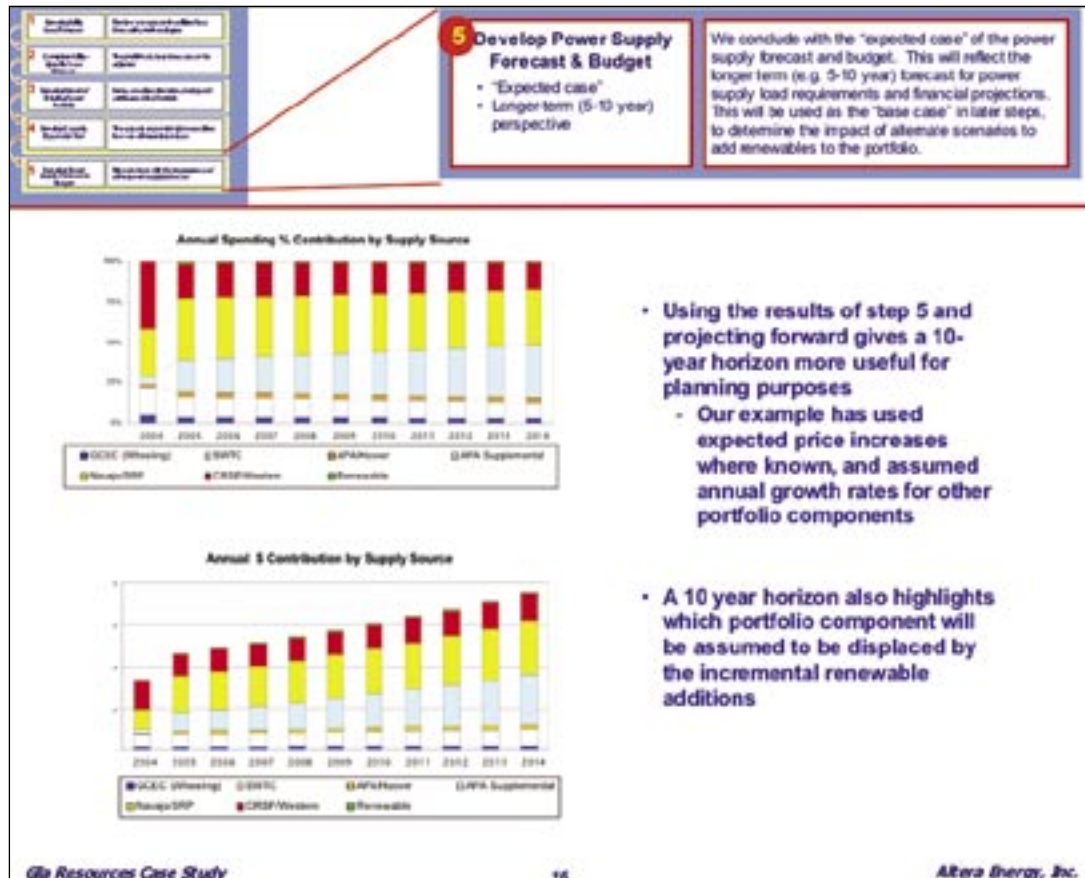
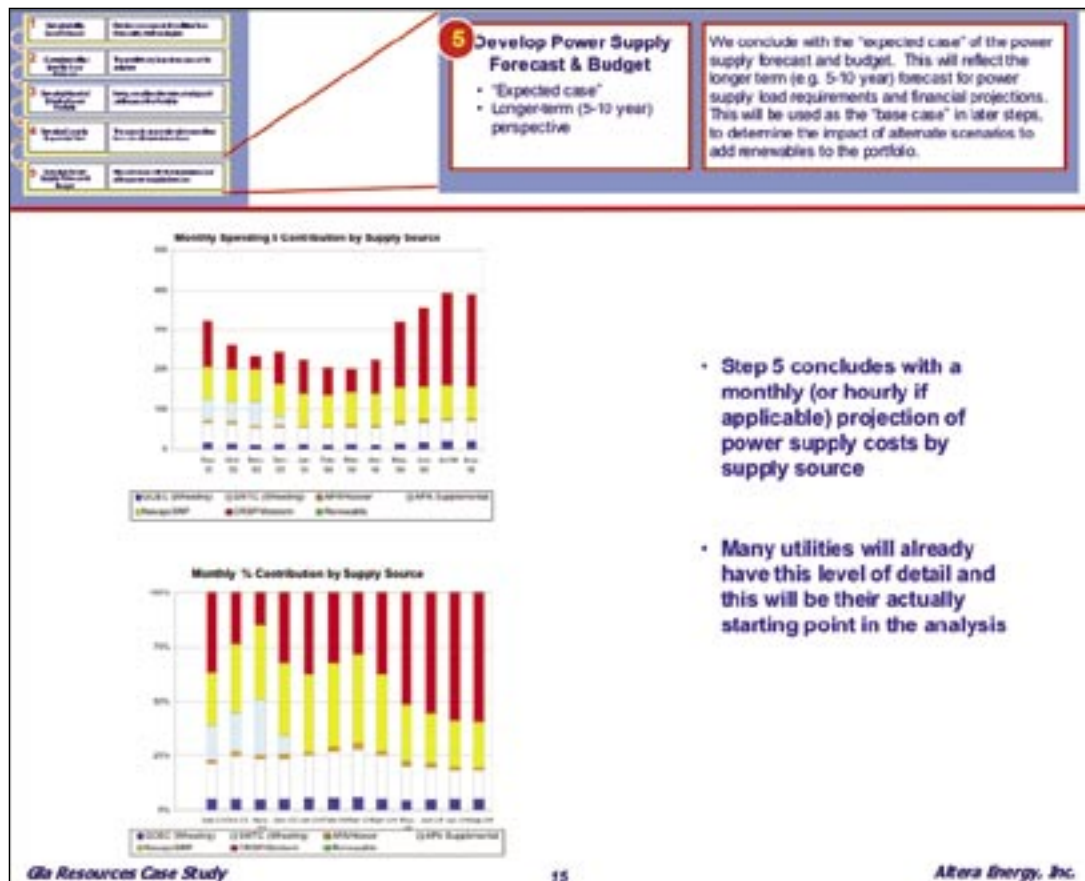
- Conservation program
- Other utility-specific assumptions

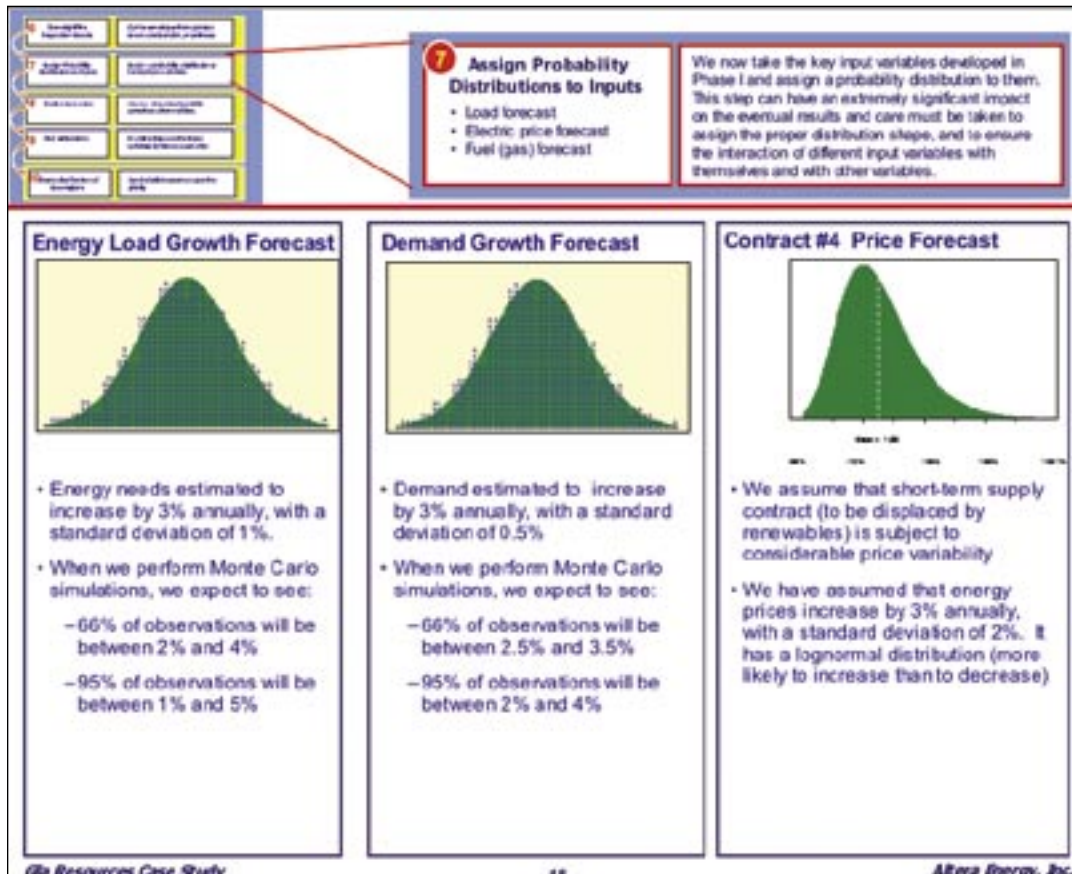
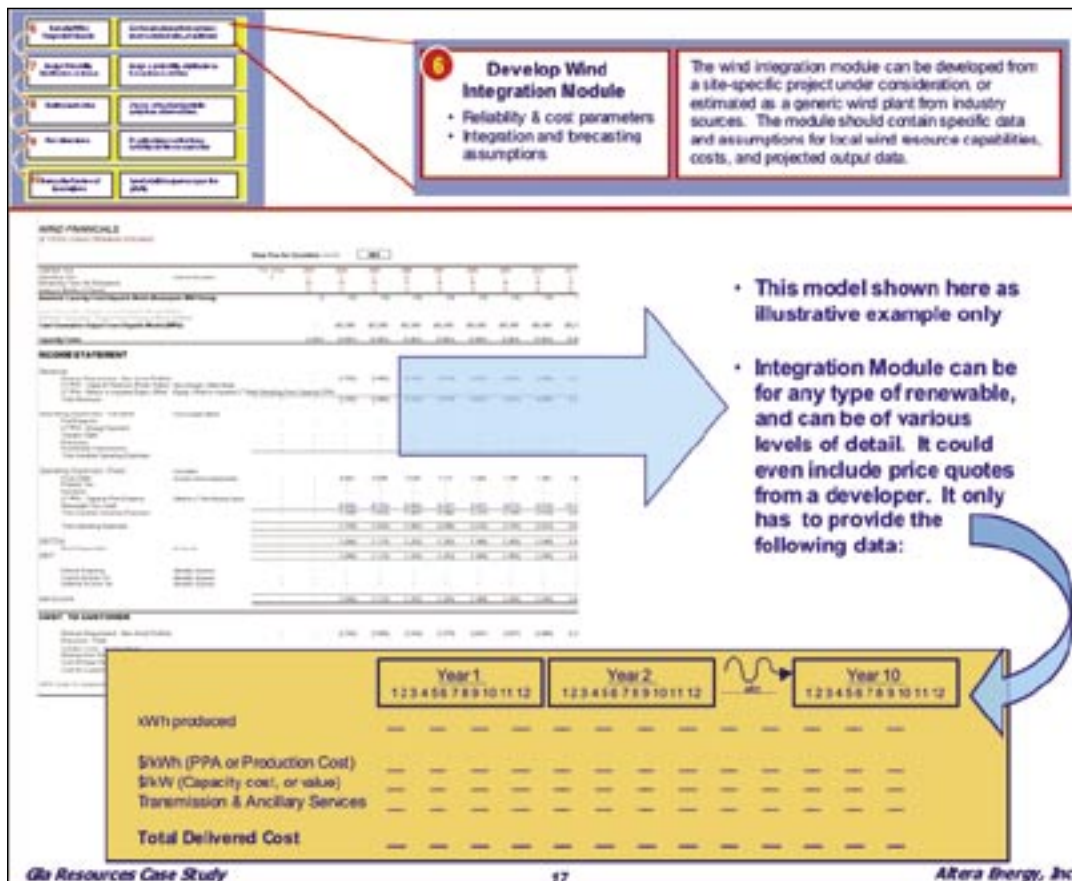
The preliminary load forecast can be adjusted to reflect utility-specific considerations or other forecasting adjustments. These could include the utility's conservation or peak load management program assumptions or other contract parameters. In our simplified discussion, we make no adjustments for utility-specific considerations.

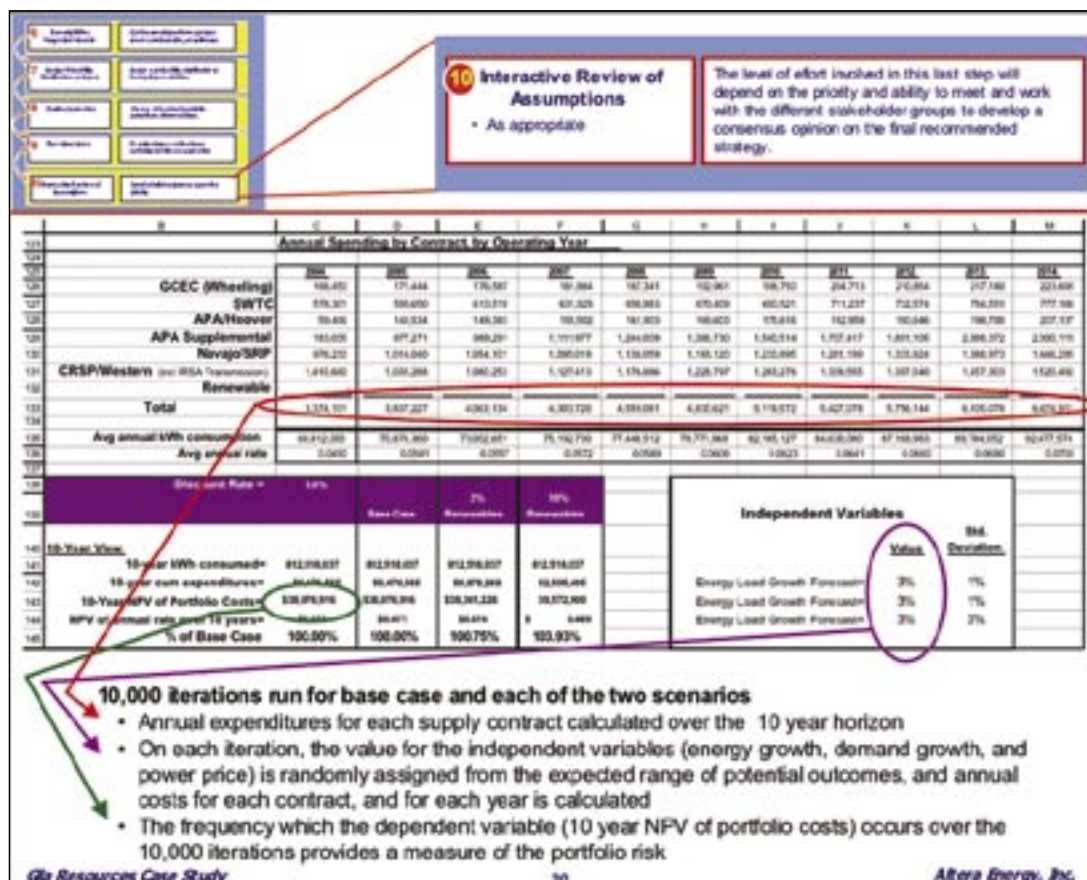
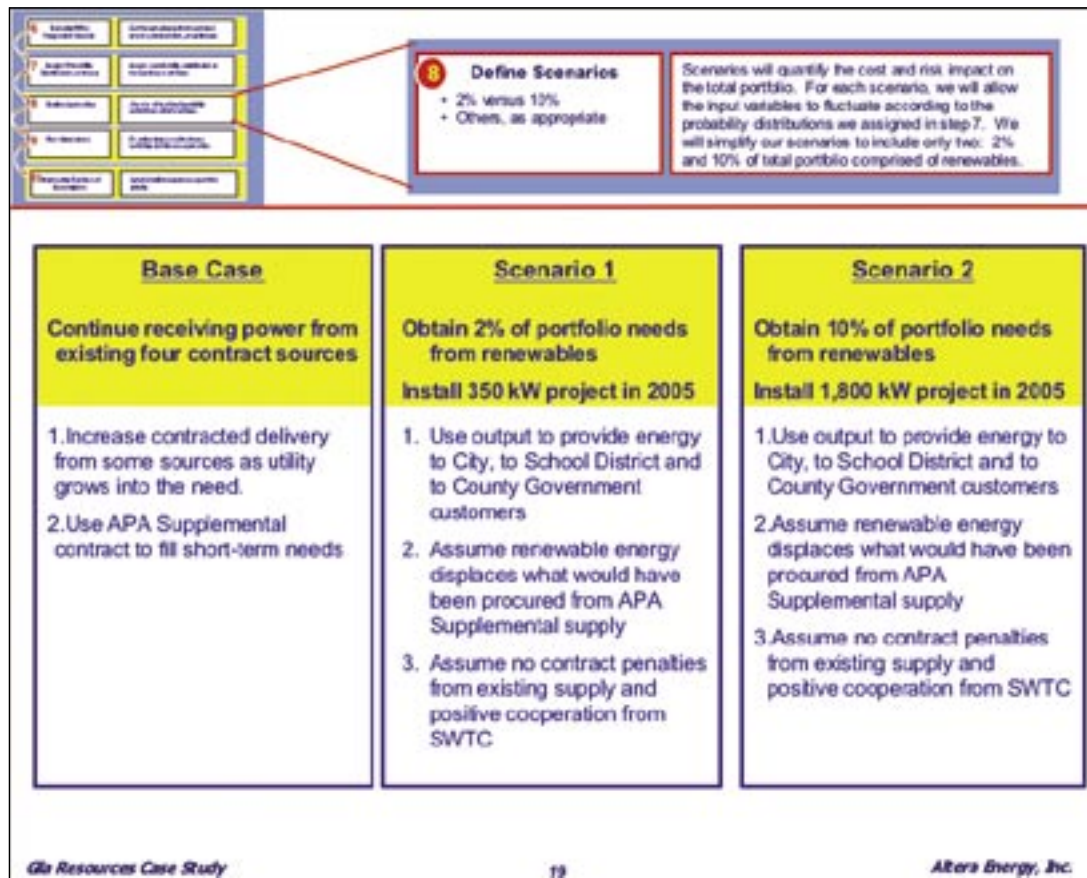
- In our example any reduced consumption from conservation or other peak-demand programs are already reflected in our forecast, so no adjustment is appropriate
- If new programs were introduced by utility, it would be appropriate to reduce load forecast accordingly

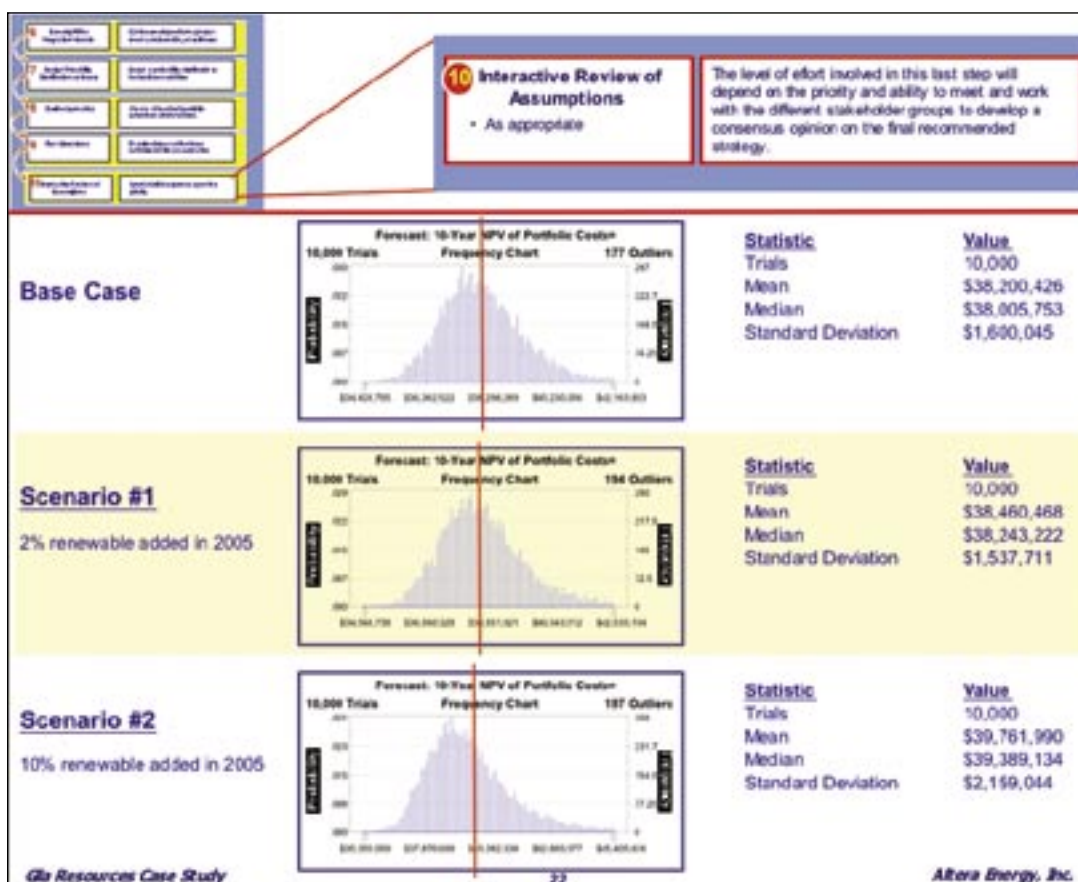
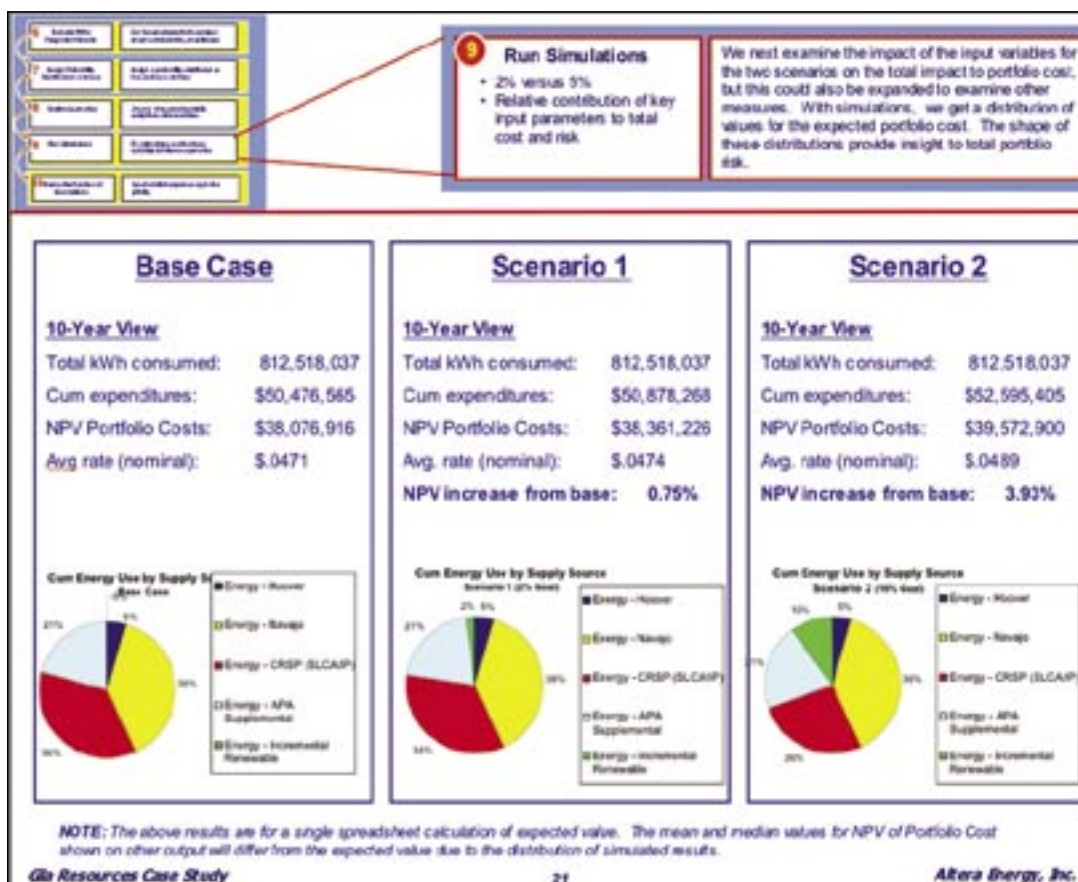
Gla Resources Case Study
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Altera Energy, Inc.











4. Regulatory Requirements	Central planning and coordination of the portfolio
5. Regulatory Requirements	Cost, capacity, and other portfolio characteristics
6. Regulatory Requirements	Cost, capacity, and other portfolio characteristics
7. Regulatory Requirements	Cost, capacity, and other portfolio characteristics
8. Regulatory Requirements	Cost, capacity, and other portfolio characteristics
9. Regulatory Requirements	Cost, capacity, and other portfolio characteristics

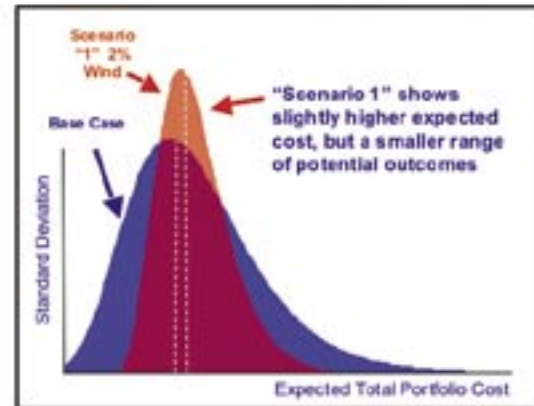
10 Interactive Review of Assumptions

- As appropriate

The level of effort involved in this last step will depend on the priority and ability to meet and work with the different stakeholder groups to develop a consensus opinion on the final recommended strategy.

Another simplified illustration of the statistical results are shown at left:

- Scenario 1 incurs slightly higher expected costs (0.75% higher than base case)
- The distribution of simulated results for Scenario 1 also incur dramatically tighter range of potential outcomes (less risk)



Summary and Conclusion

This type of simulation of the expected portfolio cost and risk helps answer many questions from a modeling perspective.

What Monte Carlo Simulation Can Provide

1. The relative impact of different incremental additions of renewable energy to a portfolio
2. A quantified approach to trading off least cost versus least risk alternatives
3. A screening approach and methodology to focus in on preferred alternatives
4. A method to calculate a threshold cost that a utility might be willing to pay for a specified amount of renewable energy (to meet a portfolio cost target)
5. A flexible model that can be used in planning workshops, or even public forums, to allow participants to pose hypothetical analysis, and quickly see the portfolio impact

What Monte Carlo Simulation Cannot Provide

1. An absolute, quantifiable answer. The results are always going to be dependent upon input assumptions.
2. A final answer. The results of this type of screening analysis must then investigate more detailed transmission interconnection issues to better understand the true impact

Richmond Power & Light Case Study:

Focus on Communication to Encourage Public Participation to Purchase Renewables

Richmond Power and Light is implementing a public participation plan that includes customer surveys, education and Web site signup for a green energy program. Richmond Power and Light is a municipal utility in eastern Indiana with annual revenues of \$15 million.

The utility committed to investing in a 1.5 MW landfill gas recovery and generation system for operation in early 2005. To help pay for this renewable energy resource, a goal was established to sell 900 blocks of green energy at 1.5 cents per kilowatthour per month per block.

However, awareness of renewable energy among the 18,000 residential and 4,000 commercial/industrial customers was low, based on survey results. The utility designed a seven-month public education program on renewable energy culminating in a call to action to subscribe to the program. A series of bill inserts over the period progressively educated customers on renewable energy in general, then different types of renewables, and finally on landfill methane as a renewable energy source.

Text and graphics emphasized many benefits for this 100-MW, coal-burning utility. Themes included using local resources, displacing car loads of coal, improving the environment and husbanding energy for the future.

Segmenting customer markets results in several tactics to recruit participants. Early adopters and environmental sympathizers are being targeted at a local college. Corporate citizenship is being appealed to at companies with sustainability policies. For the high-tech segments of the population, a utility Web site echoes the bill insert education materials, shows photos of progress on landfill construction and allows on-line registration for the program. All customers are receiving bill inserts for each of seven months reinforcing the message of supporting renewables programs.

Plans also include contingencies. One is if the program is oversubscribed. In this case, it will be expanded to add wind and perhaps solar resources to the energy supply mix.

Richmond Power and Light is proceeding with this well planned program through the Demonstration of Energy-Efficient Development program of the American Public Power Association.

Fort Collins Utilities:

Screens and Selects a Wide Range of Renewable Alternatives

Ambitious goals and objectives develop over time with careful study and deliberate implementation, as demonstrated by City of Fort Collins Utilities, a Colorado municipal utility providing electric, water, wastewater and storm water services. In 1998, it was one of the first United States utilities to adopt a green pricing program for customers to purchase wind energy. By 2003, 0.8 percent of the utility's energy was purchased from wind farms in cooperation with Platte River Power Authority (PRPA), a joint action agency providing wholesale power to Fort Collins and other Front Range cities.

Fort Collins' City Council adopted the Electric Energy Supply Policy in March 2003, which set an ambitious objective of increasing the city's percentage of renewable energy to 2 percent by the end of 2004 and to 15 percents by 2017. These objectives grew out of a deliberative process that began in December 2001 and culminated in March 2003.

Fort Collins Utilities has a long history of leadership in environmental and renewable energy planning and implementation. The Fort Collins City Council, sitting as the Utility board of directors, charged the utility's citizen advisory board (CAB) to recommend long-term supply policies. The CAB recommended several objectives as part of a broader strategy to encourage renewable energy. They included increasing public awareness of renewable energy, working with PRPA to diversify resources and supporting sustainable practices in energy use and management. The CAB recommended a goal of 10 percent renewable energy by 2017. City Council supported the goal to 15 percent by a one-vote margin in March 2003.

Now, in the summer of 2004, Fort Collins Utilities is effectively moving forward. In addition to the 10,000 megawatthours the utility has been buying under its green pricing program. It will also purchase another 20,000 MWh of wind energy from PRPA based on renewable energy credits for a total of 2.3percent of electricity sales in 2004.

Fort Collins Utilities has reduced the green pricing program premium from 2.5 cents/kWh hour to 1 cent/kWh, reflecting the blended costs of the various sources of wind energy. Starting in January 2004, electric rates were increased by 1 percent to all customers to help underwrite the renewable energy program. Fort Collins Utilities will continue to evaluate opportunities to increase the use of renewable energy to reach its goal of 15 percent by 2017.

The utility participates in other renewable energy programs as well. Net metering started in April 2004 at retail rates for up to 10 kilowatts per customer for the first 25 customers. Geothermal heat pumps are encouraged with expert technical assistance. At its wastewater treatment facility, the utility captures methane gas to provide heat to the digester process. Other renewable resource options that have been explored over the years include solar domestic water heating, small head hydro and fuel cells. The utility is working on a joint project with the city's transportation department to build a hydrogen fueling station to supply fleet transportation applications for the City of Fort Collins.

Sacramento Municipal Utility District:

Sets Clear Goals and Implements Aggressively

Sacramento Municipal Utility District continues to build on its strategy for resource diversity with objectives to increase the renewable energy in its system portfolio from 7 percent in 2002 to 10 percent by 2006 and to 20 percent by 2011. Both utility-scale and customer-scale renewable resources are encouraged.

As a vertically integrated utility, SMUD operates with renewable energy generation of 228 MW of non-hydro renewables in its system portfolio, roughly 35 percent of which is utility-owned and operated. This includes 15 MW of wind power and 10 MW of photovoltaics. It also owns biomass and small hydro facilities. Large hydro resources account for about 25 percent SMUD customer demands in an average water year.

SMUD recognizes that asset ownership brings project control and operational flexibility. However, power purchases are also part of the portfolio with the advantage of reducing financial liabilities, but adding exposure to increased price volatility. This occurs as well with renewable energy resources. The costs for the majority of renewable generation in SMUD's resource mix are recovered in the rate base.

SMUD also has a voluntary green pricing program, which continues to grow, with 27,000 accounts participating or 4.6 percent of the customer population as of July 2004. The nearly 150,000 MWh/year acquired through the program are supplied from landfill gas, wind and small hydro resources. Customers pay a \$6 per month flat rate premium on top of regular energy costs. The rate is designed to cover 100 percent of the energy required for the average residential account. The green pricing program acquires resources separately from SMUD's other renewable energy programs. This assures participants that their voluntary payments fund specific renewable energy projects that would not proceed without their support.

SMUD also encourages customer-scale renewable resources. Net metering is permitted at full retail rates with no limit on the amount of load or number of participants. SMUD sells photovoltaic systems for homes and businesses. In addition to technical assistance, an incentive of \$2.50 per watt is paid for systems of at least 30 kW, plus PV systems are exempt from property taxes.

SMUD encouraged geothermal heat pumps and solar domestic water heaters in past years, but has recently chosen to encourage customer investments in photovoltaic systems. To help achieve long term objectives to increase the contribution of renewable energy resources in its supply mix, SMUD expects to purchase renewable energy credits.

SMUD also cooperates in research and development projects for renewable resources. Designed to reduce costs and improve effectiveness, projects include photovoltaics, wind, biomass and concentrating solar. In addition to all these activities, SMUD has encouraged and helped underwrite more than 300,000 shade trees since 1990 to save energy, improve the air and beautify neighborhoods.

Appendix 4 Sample Check list Questionnaire

Determining an Appropriate Level of Discussions Between the Utility and the Developer

This checklist follows the overall sequence of the guidebook chapters and has two main parts. The first section has questions to help determine if you are ready to talk with a developer, and the second section has questions to help determine if a developer is ready to talk with you.

Answering some of these questions is an admittedly subjective exercise, and there are no clear criteria for what might constitute a “yes” or a “no.” However, even thinking through a subjective assessment of these questions should provide valued feedback to a utility manager about their state of readiness to conduct detailed discussions with developers.

Key Question	Enough information is known to have a useful and productive discussion	Advantageous to conduct additional evaluation prior to having any detailed discussions
	<i>Criteria: No. of “yes” answers</i>	<i>Criteria: No. of “yes” answers</i>
I Is There a Good Understanding of the Needs and Desires Of Your Stakeholders?	<ul style="list-style-type: none"> 2-4 “yes” responses Utility’s direction and understanding of stakeholder’s needs appear to be well developed. 	<ul style="list-style-type: none"> 0-1 “yes” responses Utility direction still appears unclear. Beware developer selling what is not an agreed upon need.
II Have You Adequately Defined Your Renewable Energy Objectives?	<ul style="list-style-type: none"> 3-4 “yes” responses Resource needs appear to be well understood. 	<ul style="list-style-type: none"> 0-2 “yes” responses Indicates probable need for more quantitative analysis to define resource needs.
III Have You Adequately Screened Renewable Energy Alternatives?	<ul style="list-style-type: none"> 6-11 “yes” responses Utility ready to narrow potential projects. Any need for structured RFP cycle is a key threshold question. 	<ul style="list-style-type: none"> 0-5 “yes” responses Utility not yet ready to focus on a specific technology; limit any discussions to information sharing only
IV Is the Development Project Financeable?	<ul style="list-style-type: none"> 6-9 “yes” responses A viable project probably worth exploring in greater detail 	<ul style="list-style-type: none"> 0-5 “yes” responses Early stage project, probably more of a concept than a tangible project at this stage.
V Is the Developer Company Financeable?	<ul style="list-style-type: none"> 6-8 “yes” responses Appears to be a solid company suitable for a long-term relationship 	<ul style="list-style-type: none"> 0-5 “yes” responses Considerable reason for concern before entering long-term relationship.
VI Is the Development Contract Financeable	<ul style="list-style-type: none"> 7-10 “yes” responses Contract structure appears reasonable 	<ul style="list-style-type: none"> 0-6 “yes” responses Project has potential obstacles that could spell trouble

Are You Ready To Talk To A Developer?		
	Yes	No
I. Is There a Good Understanding of the Needs and Desires of Your Stakeholders?		
1. Have you identified your key stakeholder groups?		
2. Have you contacted or listened to your key stakeholder groups regarding your renewable energy goals?		
3. Do you know what your key stakeholders really want and what they value regarding your renewable energy?		
4. Does your plan and approach adequately involve key stakeholder groups at major decision points?		
II. Have You Adequately Defined Your Renewable Energy Objectives?		
1. Do you have explicit goals for where your renewable energy efforts are heading?		
2. Does the rest of your internal organization and key stakeholder groups understand your goals and how you will reach them?		
3. Can you adequately measure your renewable energy goals and communicate progress to internal or external stakeholders?		
4. Will your organization ever be able to measure and determine if it is succeeding in its renewable energy goals or will it continue to evolve?		
III. Have You Adequately Screened Renewable Energy Alternatives?		
1. Have you identified a preferred renewable energy technology that best suits your utility?		
2. Have you considered, and do you understand, the implications of how this renewable resource will interact with the rest of your portfolio?		
a. Energy needs and costs?		
b. Capacity needs and costs?		
c. Availability needs and costs?		
d. Interaction with rest of portfolio?		
e. Impact of transmission and scheduling requirements?		
f. Geographic considerations and constraints?		
3. Is a structured decision-making process defined or needed?		
a. Can you proceed on sole-source discussions (or is an RFP cycle needed?)		
b. Will decision be well received or is there high potential a decision could be second-guessed in the future?		
Is the Developer Ready To Talk To You?		
IV. Is the Development Project Financeable?		
1. Has the developer passed successfully complete key schedule milestones?		
a. Located a specific site for development?		
b. Begun collecting data to support siting process		
c. Adequately validated the energy source (drilled test wells or collected MET tower data)?		
d. Obtained the necessary lease or easement agreements?		
e. Obtained the necessary land permits?		
f. Applied for necessary interconnection or wheeling agreements?		
g. Had any tangible discussions with any other utilities about PPAs?		
h. Had any tangible discussions with any other financing entities		
2. Has any independent assessment of the project been conducted or is available?		
a. Has any 3rd party due diligence been conducted?		

b. Has any specialist validated the energy source (drilled test wells, collected MET tower data or other)?		
c. Has any specialist validated the energy source (drilled test wells, collected MET tower data or other)?		
d. Other (what are some preliminary 3rd party requirements to proceed with financing discussions??		
3. Is the project totally dependent on signing a PPA with you in order for it to move forward?		
IV. Is the Developer Company Financeable?		
4. Is the development company adequately experienced?		
5. Are the development team members adequately experienced?		
6. Does the development company have adequate financial strength and resources?		
7. Does the development company display an attractive attitude and responsiveness to your specific needs experienced?		
8. Are other project participants or issues that help or hurt from a financing perspective identified and acceptable?		
a. Developer's subsidiaries?		
b. Developer's corporate structure or deal structure?		
c. Developer's risk exposure to other partners or circumstances?		
V. Is the Development Contract Financeable?		
9. Is the price competitive?		
10. Are transmission or deliverability issues identifiable and acceptable?		
11. Will ratings agencies view this project's impact as positive to your financials?		
12. Is the project deal structure clear and straightforward?		
13. Are regulatory uncertainties (federal, state and local) identifiable and acceptable?		
14. Is there a balanced allocation of risks between participants?		
15. Are there balanced timing considerations (e.g. is O&M contract time horizon consistent with PPA)?		
16. Are other project terms and conditions acceptable on the surface?		
17. Could this project help your portfolio's risk exposure?		
18. Are all other potential circumstances or conditions identified and acceptable?		

